

**October 2011 Examination – 556 Life and disability claims**

Question	Syllabus learning outcome(s) being examined
1	1 - Introduction to claims management 5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage
2	2 - Initial claim considerations 5 - Determining validity of the claim
3	10 - Medical aspects of claims assessment
4	10 - Medical aspects of claims assessment
5	3 - Claims assessment tools – what is available and when to use them 5 - Determining validity of the claim
6	7 - Actuarial considerations and reinsurance
7	6 - Legal and regulatory issues at claim stage
8	1 - Introduction to claims management 5 - Determining validity of the claim
9	1 - Introduction to claims management 2 - Initial claim considerations 3 - Claims assessment tools – what is available and when to use them 5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage 9 - Disability assessment 10 - Medical aspects of claims assessment
10	1 - Introduction to claims management 2 - Initial claim considerations 5 - Determining validity of the claim 8 - Disability terms and concepts 9 - Disability assessment 11 - Rehabilitation
11	5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage 10 - Medical aspects of claims assessment
12	1 - Introduction to claims management 6 - Legal and regulatory issues at claim stage
13	10 - Medical aspects of claims assessment
14	4 - Financial assessment 8 - Disability terms and concepts 9 - Disability assessment