

April 2011 Examination – 556 Life and disability claims

Question	Syllabus learning outcome(s) being examined
1	5 - Determining validity of the claim
2	2 - Initial claim considerations
3	10 - Medical aspects of claims assessment
4	5 - Determining validity of the claim
5	5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage
6	5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage
7	1 - Introduction to claims management
8	1 - Introduction to claims management
9	3 - Claims assessment tools – what is available and when to use them 4 - Financial assessment 6 - Legal and regulatory issues at claim stage 7 - Actuarial considerations and reinsurance 8 - Disability terms and concepts 9 - Disability assessment 10 - Medical aspects of claims assessment
10	1 - Introduction to claims management 3 - Claims assessment tools – what is available and when to use them 5 - Determining validity of the claim 6 - Legal and regulatory issues at claim stage
11	1 - Introduction to claims management 3 - Claims assessment tools – what is available and when to use them 5 - Determining validity of the claim 10 - Medical aspects of claims assessment
12	4 - Financial assessment 5 - Determining validity of the claim
13	5 - Determining validity of the claim 10 - Medical aspects of claims assessment
14	1 - Introduction to claims management 3 - Claims assessment tools – what is available and when to use them 11 - Rehabilitation