

**July 2018**

***LP1: Life and pensions customer operations study text, 2018–19 edition***

**This edition of the study text is based on the 2018–19 examination syllabus and forms the study material for exams to be sat from 1 September 2018 until 31 August 2019.**

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2017–18 edition have been included.

A summary of where the principal changes have been made is given below:

**Chapter 1:** sections A1B, A1C and A4C updated.

**Chapter 3:** section B2C updated.

**Chapter 5:** sections A1, D1A, E4 and E4F updated; sections E4C and E4D new.

**Chapter 6:** sections D, D1, D1F, D2B and D2C updated.

**Chapter 7:** sections A2B, B2, C1C and C1D updated; section A3 removed.

**Questions/answers, websites, key terms/points, legislation and index:** amended where relevant.

We hope this information is helpful to you.

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