

90. An individual with a healthcare insurance policy requests details of his health claims history held by the insurer. Under the terms of data protection legislation, what **must** the insurer do?
- A. It must refuse to disclose the information.
 - B. It must release the information directly to the individual's own doctor.
 - C. It must release the information directly to the individual.
 - D. It must seek permission from the individual's own doctor before releasing the information.

Key option: C

Learning outcome: 9.5

98. An existing insured has been refused further insurance cover by a healthcare insurer and has discovered that the decision was based solely on automatically processed personal data. Under data protection legislation, what **must** the insurer tell the client if requested to do so?
- A. The reasons leading to the decision.
 - B. Whether the data is deemed sensitive.
 - C. How to appeal against the decision.
 - D. How to amend the data held.

Key option: A

Learning outcome: 10.1