February 2018

M85: Claims practice study text, 2018 edition

This edition of the study text is based on the 2018–19 examination syllabus and forms the study material for exams to be sat from 1 May 2018 until 30 April 2019.

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2017–18 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: sections A, A1B, A2B and F1.

Chapter 2: section B.

Chapter 3: chapter re-ordered, section C, new section C3 and section D1.

Chapter 4: section A1A.

Chapter 5: section B deleted, sections C4, C5E, D1A and D4A.

Chapter 6: introduction, sections D1, D4, E2, E3, F and F1.

Chapter 7: sections A2 and C4.

Chapter 8: section D3.

Chapter 9: sections B1C and B1E

Chapter 10: sections A2B and B.

Questions/answers, websites, key terms/points, cases, statutes and index: amended as necessary.

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