

Insurance claims handling process

IF4: 2018 edition

Web update 2: 23 January 2018

Please note the following update to your copy of the 2018 edition of the **IF4** study text:

Chapter 3, section F3B, page 3/11

Please replace 'Stage 1: which is 15 days for RTA, 30 days for PL, 40 days for EL;' with 'Stage 1: which is 15 days for RTA, 40 days for PL, 30 days for EL;'