November 2017

820: Advanced claims study text, 2018 edition

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2017 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: sections A1, B, E3 and F4B.

Chapter 2: section A reordered, sections B3, C1, C2, section E reordered and updated.

Chapter 3: sections A2A, A3, B3D, C1C, D and D4.

Chapter 4: sections B2A, B8, B9 deleted, new section B9, section C reordered, section F.

Chapter 5: sections A1, A1A, A1B, A3 and B5.

Chapter 6: sections A2, F1, H, I2A, I3A, I5B and new section I5C.

Chapter 7: sections A3, A4, new section A5, sections B3C and D.

Revision and scenario questions/answers, key terms, websites, cases, statutes and index: amended where relevant.

We hope this information is helpful to you.

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