Risk management in insurance

Purpose
To enable managers to understand the management of risk within the context of an insurance organisation.

Assumed knowledge
It is assumed that the candidate already has the knowledge gained from a study of the relevant sections of IF1 Insurance, legal and regulatory or equivalent examinations.

Summary of learning outcomes

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Important notes

- Method of assessment: Coursework - 3 online assignments (80 marks). Each assignment must be individually passed.
- The syllabus is examined on the basis of English law and practice unless otherwise stated.
- Candidates should refer to the CII website for the latest information on changes to law and practice and when they will be examined:
  1. Visit www.cii.co.uk/qualifications
  2. Select the appropriate qualification
  3. Select your unit on the right hand side of the page
1. Analyse the role of risk management in the insurance sector
   1.1 Explain the insurance and intermediary sectors in a global context.
   1.2 Analyse the risks inherent in the insurance sector.
   1.3 Discuss risk management in insurance organisations.
   1.4 Discuss the risks issues with intermediaries and support organisations.
   1.5 Evaluate stakeholder expectations for risk management.

2. Analyse the elements of an effective risk management framework in the insurance sector
   2.1 Explain the components of a typical risk management process in the insurance sector.
   2.2 Analyse the concepts of risk appetite and its uses in the insurance sector.
   2.3 Analyse the roles, responsibilities and priorities of different management and functional groups.
   2.4 Explain the purpose and use of policy, procedures and systems in supporting a risk management framework.

3. Understand the regulatory framework for risk management in the insurance sector
   3.1 Discuss the rationale for risk management regulation.
   3.2 Explain the three pillars approach to risk management.

4. Analyse the management of strategic risks
   4.1 Analyse the relationship between strategy, business planning and risk management.
   4.2 Analyse the risks associated with the strategies for insurance organisations.

5. Evaluate the management of core insurance risks
   5.1 Discuss the difference between expected and unexpected losses.
   5.2 Evaluate the management of underwriting risk.
   5.3 Evaluate the management of claims and reserving risks.
   5.4 Evaluate the use and application of reinsurance.

6. Evaluate the management of financial risk
   6.1 Define financial risk in an insurance context.
   6.2 Evaluate common techniques for managing financial risk.
   6.3 Evaluate the drivers for an insurance company’s financial risk management strategy.
   6.4 Apply financial risk management techniques to specific scenarios.

7. Evaluate the management of operational risk
   7.1 Discuss the scope of operational risk within an insurance organisation.
   7.2 Analyse different techniques for assessing operational risk.
   7.3 Evaluate how operational risk management can impact reputation.

8. Evaluate capital management in the insurance sector
   8.1 Explain the role of operational capital.
   8.2 Explain the role of solvency capital.
   8.3 Evaluate the drivers for an insurance company’s solvency capital requirements.
   8.4 Evaluate strategies for capital management.
Reading list

The following list provides details of various publications which may assist you with your studies.

Note: The examination will test the syllabus alone. However, it is important to read additional sources as 10% of the exam mark is allocated for evidence of further reading and the use of relevant examples.

The reading list is provided for guidance only and is not in itself the subject of the examination.

The publications will help candidates keep up-to-date with developments and will provide a wider coverage of syllabus topics.

CII/PFS members can borrow most of the additional study materials below from Knowledge Services. CII study texts can be consulted from within the library.

New materials are added frequently - for information about new releases and lending service, please go to www.cii.co.uk/knowledge or email knowledge@cii.co.uk.

CII study texts

Books (and ebooks)

ebooks
The following ebooks are available through Discovery via www.cii.co.uk/discovery (CII/PFS members only):

Factfiles and other online resources
CII factfiles are concise, easy to digest but technically dense resources designed to enrich the knowledge of members. Covering general insurance, life and pensions and financial services sectors, the factfile collection includes key industry topics as well as less familiar or specialist areas with information drawn together in a way not readily available elsewhere. Available online via www.cii.co.uk/ciifactfiles (CII/PFS members only).

- Insurance accounting (general business). Ian Hutchinson, updated by Alex Barnes.
- Insurance in the single market. Paul Clarke.
- An examination of factors leading to a “hard” or “soft” insurance market. Ian Searle.
- Efficiency tactics within the insurance industry. Ian Searle.
- Recent developments to Solvency II. Brad Baker.

Further articles and technical bulletins are available at www.cii.co.uk/knowledge (CII/PFS members only).
Journals and magazines
The Journal. London: CII. Six issues a year. Also available online via www.cii.co.uk/knowledge (CII/PFS members only).
Further periodical publications are available at www.cii.co.uk/journalsmagazines (CII/PFS members only).

Reference materials

*Also available as an ebook through Discovery via www.cii.co.uk/discovery (CII/PFS members only).

Specimen guides
Specimen guides are available for all coursework units.
These are available on the CII website under the unit number before purchasing the unit. They are available under the following link www.cii.co.uk/qualifications/advanced-diploma-in-insurance-qualification.
These specimen guides are also available on the RevisionMate website www.revisionmate.com after you have purchased the unit.

Exam technique/study skills
There are many modestly priced guides available in bookshops. You should choose one which suits your requirements.
The Insurance Institute of London holds a lecture on revision techniques for CII exams approximately three times a year. The slides from their most recent lectures can be found at www.cii.co.uk/iilrevision (CII/PFS members only).