March 2020

AWB: Award in Bancassurance study text, 2020-21 edition

This edition of the study text is based on the 2020–21 examination syllabus and forms the study material for exams to be sat from 1 May 2020 until 30 April 2021.

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2019–20 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: section D1 updated.

Chapter 2: section H updated.

Chapter 3: new section B6C added and subsequent sections renumbered.

Chapter 6: new sections F and G added.

Questions/answers, websites, key terms/points and index: amended where relevant.

We hope this information is helpful to you.

CII Learning Solutions