**36**. The **main** purpose of the Financial Conduct Authority’s firm systematic framework is to

**A.** calculate a firm’s tax liabilities due to HM Revenue & Customs.

**B.** ensure that the interests of the customer are at the heart of the way the business is run.

**C.** provide a framework for assessing a firm’s financial security rating for the ratings agencies.

**D.** set out the eligibility criteria to a firm for its nominated approved persons.

**Key Option B**

**Learning Outcome 7.05**