

April 2019 Examination – P62 Life, critical illness and disability claims

Question	Syllabus learning outcome(s) being examined
1	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
2	6 – Understand financial assessment of income protection claims
3	2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
4	3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims
5	4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
6	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
7	4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
8	2 – Understand the initial claim considerations 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
9	4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
10	5 – Understand medical aspects of claims assessment
11	5 – Understand medical aspects of claims assessment
12	6 – Understand financial assessment of income protection claims
13	5 – Understand medical aspects of claims assessment
14	3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims
15	2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
16	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
17	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 7 – Understand rehabilitation of claimants