



The Insurance
Institute of London
Chartered Insurance Institute

The Insurance Institute of London

CII CPD accredited - demonstrates the quality of an event and that it meets CII/PFS member CPD scheme requirements.

This lecture and podcast count as 45 minutes of CPD and can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.



LMG

Representing the Insurance and Reinsurance Market in London



LLOYD'S



Future of the London Market



27th November 2018

% OF RESPONDENTS HIGHLIGHTING ORGANISATIONAL SKILLS GAPS

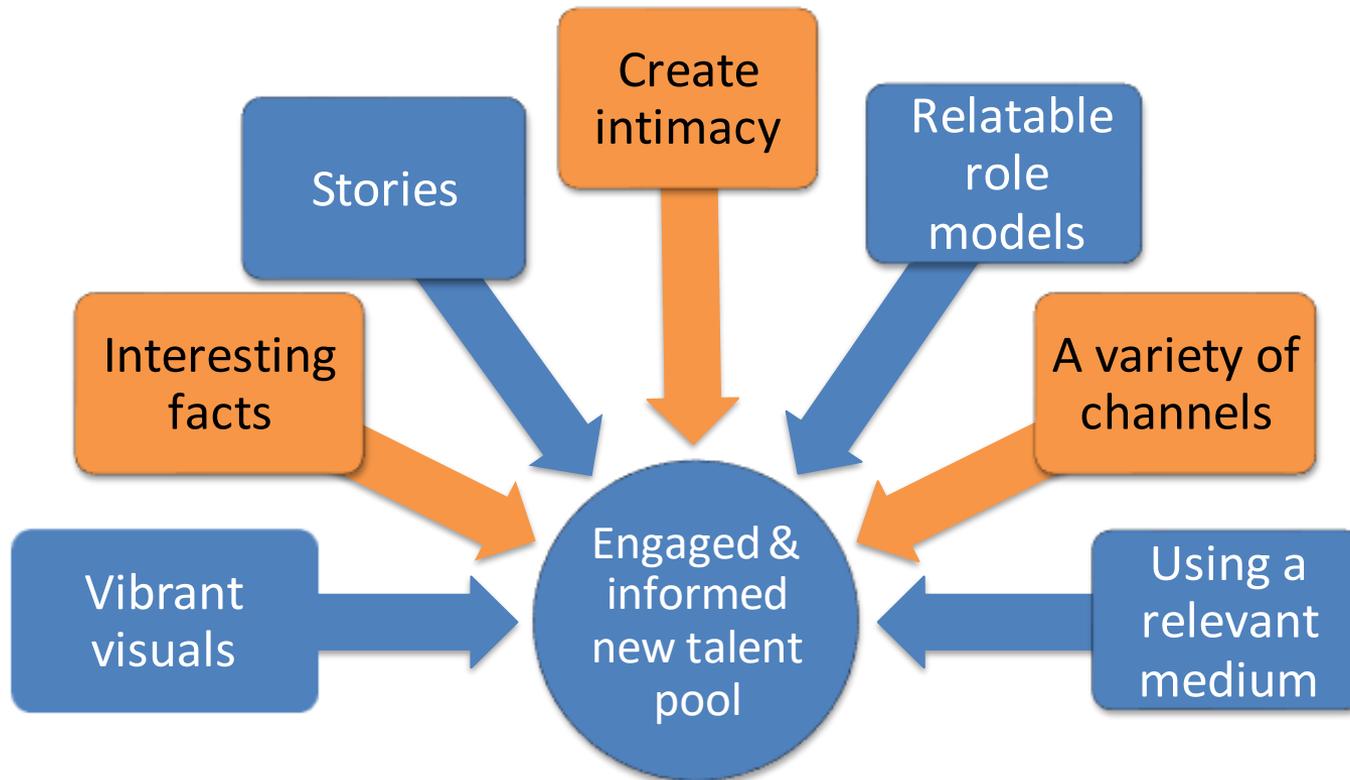


Source: LMG Deloitte 2015 London Market Talent Survey
See Appendix for survey methodology

ATTRACTING NEW TALENT



Building blocks of communication include



@LONDON INSURANCE LIFE



**Antonia Odusanya,
Intern at THB Group**
“If it wasn’t for the
unique posts on
Instagram, I wouldn’t
have been able to secure
a summer internship.”



**Tarryn Pongracz,
Account Technician,
Allianz**
“The LMG realised
that the best way to
communicate with
young people was to
speak their language.”

Catherine Davies, Operations Manager at AXA

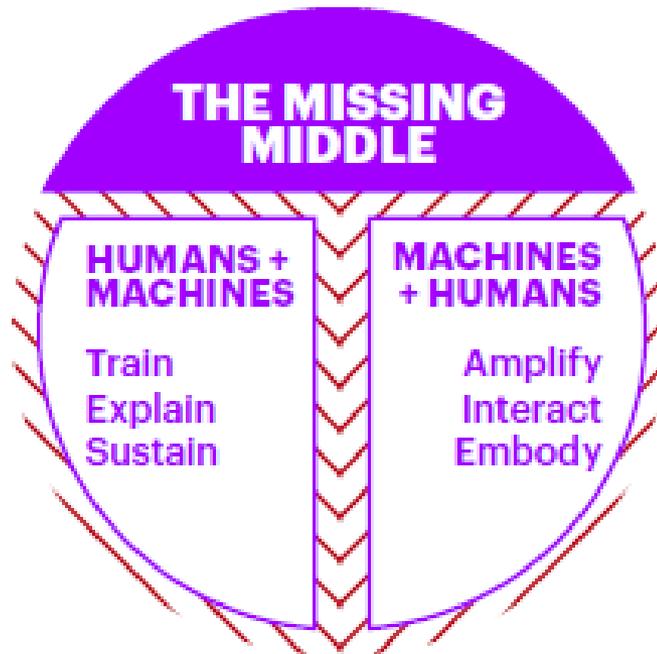
“We have been extremely impressed by the quality of candidates applying via @LIL. It’s a great way of advertising the London Market and provides applicants with an insight as to what the market offers.”

HUMANS PARTNERING WITH TECHNOLOGY



WHAT HUMANS DO BEST

Lead
Improvize
Create
Judge
Empathize

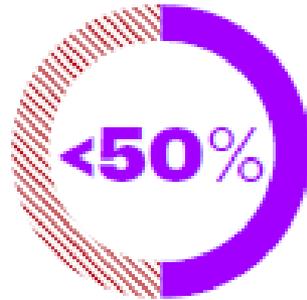


WHAT MACHINES DO BEST

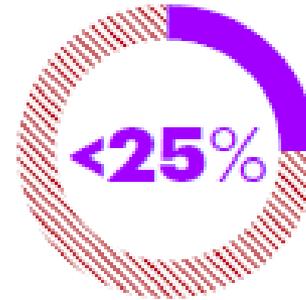
Transact
Iterate
Predict
Evolve

Accenture – Future Workforce Survey, Insurance

POTENTIAL OF AI TO TRANSFORM INSURANCE



of the average underwriter's day is spent on core processing



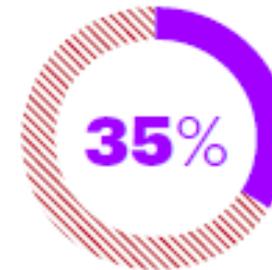
is spent on selling or broker engagement



of insurers harness data systematically



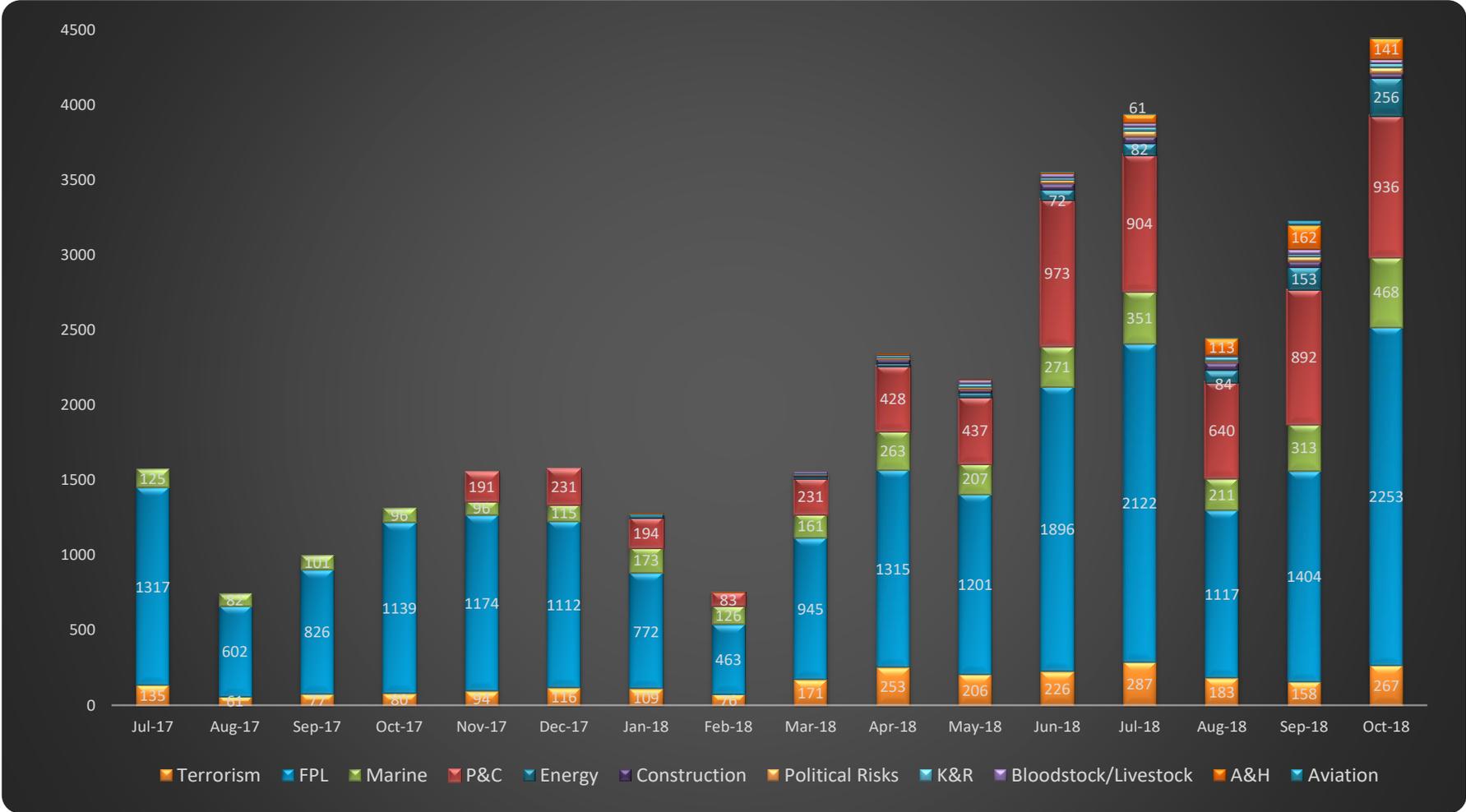
are shifting to intelligent processes



are transforming the workforce / machine relationship

Accenture Activity based underwriting practitioner surveys

PPL ADOPTION





The Call=Chronicle=Exa

SAN FRANCISCO, THURSDAY, APRIL 19, 1906.

EARTHQUAKE AND SAN FRANCISCO IN

DEATH AND DESTRUCTION HAVE BEEN THE FATE OF SAN FRANCISCO. SHAKEN BY A TEBLOR AT 8:13 O'CLOCK YESTERDAY M AND SCOURGED BY FLAMES THAT RAGED DIAMETRICALLY IN ALL DIRECTIONS. THE CITY IS A MASS OF SMOULDERING RUINS. AT SIX C INGLY PLAYING WITH INCREASED VIGOR, THREATENED TO DESTROY SUCH SECTIONS AT THEIR FURY HAD SPARED DURING THE EARL PATH IN A TRIANGUAR CIRCUIT FROM THE START IN THE EARLY MORNING. THEY JOCKETED AS THE DAY WANED, LEFT THE BUSINESS VASTATED, AND SKIPPED IN A DOZEN DIRECTIONS TO THE RESIDENCE PORTIONS AS NIGHT FELL THEY HAD MADE THEIR WAY OVE SPRINGING ANEW TO THE SOUTH THEY REACHED OUT ALONG THE SHIPPING SECTION DOWN THE BAY SHORE, OVER THE HILLS AN STREETS WAREHOUSE, WHOLESALE HOUSES AND MANUFACTURING CONCERNE FELL IN THEIR PATH. THIS COMPLETED THE DEST AS THE "SOUTH OF MARKET STREET" HOW FAR THEY ARE REACHING TO THE SOUTH ACROSS THE CHANNEL CANNO



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