

Updated edition of 996: *Strategic claims management* study text

A new **996** study text is about to be published. A printable PDF and an ebook of the updated edition will be made available on your RevisionMate course (in the 'Your ebook & printable PDF' section) within the next week. Both versions will be available for download for the remainder of your enrolment.

Printable PDF

This feature will allow you to print the study text. Anyone wishing to print only the updated sections can refer to the edition changes document, also included in the 'Learning Solutions updates' section, for a list of the main areas of change.

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