

55. The Financial Conduct Authority's rules relating to identifying client needs, product information and claims handling are stated in the
- A. Consumer Insurance Act 2012.
 - B. Insurance: Conduct of Business sourcebook (ICOBS).
 - C. Insurance Distribution Directive.
 - D. Terms of Business Agreement.

Key option: B

Learning outcome: 4.03

59. What is the principal aim of the Insurance Distribution Directive?
- A. Consumer protection.
 - B. Data protection.
 - C. Prevention of bribery in insurance.
 - D. Prevention of money laundering.

Key option: A

Learning outcome: 5.02