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Introduction to risk management 2022



Learning Outcome	Assessment Criteria	Indicative Content
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1	Understand the	1.1	Describe risk and its main	1.1.1	What is meant by the term 'risk'.
21	concept of risk.		components.	1.1.2	The differences between risk and uncertainty.
Questions				1.1.3	The differences between peril and hazard, including physical and moral
					hazard.
				1.1.4	What is meant by the term 'risk management'.
				1.1.5	The main steps in the risk management process.
		1.2	Describe the role of risk in society.	1.2.1	Risk at the individual and corporate level.
			1.2.2	Catastrophic risks; their frequency & severity, origin and impact.	
			1.2.3	The role of government, including the use of legislation.	
				1.2.4	Society's attitude to risks, including risk aversion and compensation culture.
				1.2.5	Changing nature of risk in modern society, including the main sources of
					new risks.
		1.3	Describe risk perception.	1.3.1	The effect of risk on an individual's decision-making.
				1.3.2	The main behaviours and biases.
				1.3.3	External factors that can affect risk perception, including political, corporate
					and group.
		1.4	1.4 Describe the effects of risk upon organisations.	1.4.1	The effect of risk on an organisation's decision-making.
				1.4.2	Risk appetite and risk tolerance.
				1.4.3	Corporate culture, including the effects of weak and strong culture.
		1.5	Describe the main types of risk.	1.5.1	Pure.
				1.5.2	Particular.
				1.5.3	Speculative.
				1.5.4	Fundamental.

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		1.6	Describe the main categories of risk	1.6.1	Strategic.
			faced by an organisation.	1.6.2	Business/market.
				1.6.3	Reputational.
				1.6.4	Financial, including liquidity.
				1.6.5	Credit, including default.
				1.6.6	Legal, including regulatory and compliance.
				1.6.7	Operational.
				1.6.8	Other main categories.
		1.7	Describe the main risks specific to	1.7.1	Underwriting.
			insurance companies.	1.7.2	Pricing, including forecasting and objective/subjective risks.
				1.7.3	Accumulation.
				1.7.4	Reserving.
				1.7.5	Emerging risks.
2	Understand how risk	2.1	Describe risk information.	2.1.1	Risk information, its purpose and why it is needed.
12	can be identified and			2.1.2	The importance of trusted and relevant information.
Questions	analysed.	2.2	Describe the main techniques of risk	2.2.1	The main techniques.
			identification.	2.2.2	Internal and external sources of information.
				2.2.3	Breaking down risk complexity.
		2.3	Describe the main methods of	2.3.1	Risk classification.
			collecting risk information.	2.3.2	The purpose of risk registers.
		2.4	Describe the main factors in risk	2.4.1	Frequency.
			analysis.	2.4.2	Severity, including methods of quantifying severity.
				2.4.3	Inherent and residual risk.
				2.4.4	Methods of presentation.
3	Understand how risk	3.1	Describe how risk can be evaluated.	3.1.1	The evaluation process.
10	can be evaluated.	3.2	Describe the main evaluation	3.2.1	Risk appetite and risk tolerance.
Questions			factors.	3.2.2	Financial, legal and moral issues.
		3.3	Describe the use of risk registers.	3.3.1	Content and use of risk registers.
				3.3.2	Incorporation of risk decisions.
				3.3.3	Risk owners.
				3.3.4	Reasons for regular reviews.

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	Learning Outcome		Assessment Criteria		Indicative Content Standards. Professionalism. Trust
4	Understand how risk	4.1	Describe the main ways in which risk can be treated.	4.1.1	Elimination.
16	can be treated.			4.1.2	Control.
Questions				4.1.3	Transfer.
				4.1.4	Retention.
		4.2	Describe the main types of risk control.	4.2.1	Factors in deciding to use risk controls.
				4.2.2	Directive.
				4.2.3	Preventive.
				4.2.4	Corrective.
				4.2.5	Detective.
				4.2.6	Use of multiple controls.
		4.3	Describe how and why risk may be spread.	4.3.1	Diversification, main benefits and drawbacks.
				4.3.2	Hedging through derivatives.
		4.4	Describe the use of insurance in risk transfer.	4.4.1	Benefits and drawbacks of using insurance, including mandatory insurance.
		4.5	Describe the other main types of risk transfer mechanism.	4.5.1	Commercial contracts.
				4.5.2	Catastrophe bonds.
				4.5.3	Leasing and hiring.
			4.5.4	Surety agreements.	
			4.5.5	Guarantees.	
				4.5.6	Waivers.
				4.5.7	Indemnities.
				4.5.8	Disclaimers.
		4.6	Describe how and why risk may be retained.	4.6.1	Voluntary and involuntary.
				4.6.2	Self-insurance and captives.
				4.6.3	Methods of financing risk retention.

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	Learning Outcome		Assessment Criteria		Indicative Content
5	Understand how risk is	5.1	Describe the main risk management	5.1.1	Directors and non-executive directors, board of directors, subcomittees,
	managed in practice.		roles and responsibilities.		corporate governance, duty to shareholders.
12				5.1.2	Chief Risk Officer, risk managers and teams.
Questions				5.1.3	Internal audit.
		5.2	Describe the generic risk	5.2.1	Generic risk management process.
			management process and role of	5.2.2	ERM, including benefits and drawbacks.
			enterprise risk management (ERM).		
		5.3	Describe the risk management	5.3.1	Errors and omissions.
			factors unique to insurance brokers.	5.3.2	Insurer financial strength.
		5.4	Describe the function of the main	5.4.1	Loss adjusters.
			risk management service providers.	5.4.2	Loss assessors.
				5.4.3	Forensic specialists.
				5.4.4	Legal services.
				5.4.5	Governance, risk and compliance (GRC) consultants.
				5.4.6	Appraisal specialists.
				5.4.7	Other service providers.
6	continuity management.	6.1	Describe the role of and standard approach to business continuity management (BCM).	6.1.1	Reasons for BCM, including benefits and drawbacks.
4 Questions				6.1.2	Standard approach, including the six-step process.
24000000		6.2	Describe the main elements of the BCM process.	6.2.1	Crisis management.
				6.2.2	Continuity planning.
				6.2.3	Recovery planning.