

## April 2018 Examination – P62 Life, critical illness and disability claims

Question	Syllabus learning outcome(s) being examined
1	3 – Understand the main claims assessment tools and their application 6 – Understand financial assessment of income protection claims
2	1 – Understand the claims department and the main claim types 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
3	2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
4	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 6 – Understand financial assessment of income protection claims
5	1 – Understand the claims department and the main claim types 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
6	1 – Understand the claims department and the main claim types 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
7	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
8	1 – Understand the claims department and the main claim types 8 – Understand legal and regulatory issues
9	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
10	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
11	5 – Understand medical aspects of claims assessment
12	4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
13	1 – Understand the claims department and the main claim types 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
14	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
15	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
16	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims
17	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 6 – Understand financial assessment of income protection claims