

IF4: Insurance claims handling process study text, 2018 edition

This edition of the study text is based on the 2018 examination syllabus and forms the study material for exams to be sat from 1 January 2018 until December 2018.

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2016–17 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: sections A and D updated.

Chapter 3: sections E, G and H updated.

Chapter 5: previous chapter 6 now chapter 5; section C updated.

Chapter 6: previous chapter 5 now chapter 6.

Chapter 7: section C1 updated.

Questions/answers, websites, key terms/points, cases, statutes and index: amended where relevant.

Publishing
CII Learning Solutions