

# Insurance claims handling process

## IF4 2016–17 edition

### Web update 1: 21 July 2017

Please note the following update to your copy of the 2016–17 edition of the IF4 study text:

#### Chapter 2, section A1A, page 2/3

Please replace the second bullet point with the following (amendment in **bold**):

- A **£1,200,000** limit for loss of or damage to third party property (this complies with the Fifth EU Motor Insurance Directive 2005);

#### Chapter 3, section F2, page 3/8

Please note that the Office of Fair Trading, referred to in the first paragraph, has been replaced with the Competition and Markets Authority.