

LP1: Life and pensions customer operations study text, 2017–18 edition

This edition of the study text is based on the LP1 examination syllabus and forms the study material for exams to be sat from 1 September 2017 until 31 August 2018.

This new edition reflects the 2017/18 tax year. Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2016–17 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: section A1C.

Chapter 2: sections A3A, B and B1.

Chapter 3: section B4A.

Chapter 7: sections A3 and A4A.

Questions/answers, websites, key terms/points, statutes and index: amended where relevant.

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