

Biographical Notes



Tony Emms ACII

CII Vice President

Following a full career with large insurance organisations, Tony Emms is now the Director of Vine Grove Ltd, his business consultancy firm.

Tony's most recent appointment in corporate life was as a senior executive at Zurich Insurance Ltd in the role of UK Chief Claims Officer from 2010 to 2015. In this role he had responsibility for Claims on all lines of UK domiciled business, leading a team of 1100 employees.

Tony's key strengths are in the areas of corporate strategy, inspirational leadership, organisational health, transformational change, talent development, claims procurement, and M & A programmes.

Previous roles with Zurich Insurance include Motor Claims Director and Supply Chain Director. Before joining Zurich in 2003, Tony held a number of Director level roles with Capita Insurance Services, and AXA Insurance Ltd.

Tony is currently a trustee of Headway Essex. Since 2012 he has been a Vice President of the Chartered Insurance Institute (CII). He was also Chairman of the CII Faculty of Claims between 2010 and 2013, where he continues as a board member. He was the Chairman of Thatcham Motor Insurance Repair Research Centre between 2012 and 2015.

Tony enjoys golf and is a keen runner, through which he has raised substantial funding for numerous charities.