M85 COMP

February 2017

M85: Claims practice study text, 2017-18 edition

Enclosed is a revised and reprinted edition of the M85 study text (based on the M85 syllabus, which will be examined from 1 May 2017 until 30 April 2018). This should replace entirely your 2016–17 edition. Please note that this edition is being sent to you automatically as part of your updating service, irrespective of whether you have passed the coursework assignment and/or the multiple-choice exam for this unit.

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2016–17 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 1: sections A3 and B, section D renamed, sections F1 and F2.

Chapter 2: sections A and A2.

Chapter 3: section A, section C deleted, section D now C and amended, D1 now C1 and amended, section G deleted, sections L, L1 and L2 now J, J1 and J2 and amended.

Chapter 4: sections A3 and B3.

Chapter 5: sections D1 and D5A, new section D5B, what was D5B now D5C and amended, what was section D5C deleted, section D5E now D5D and section D5D now D5E.

Chapter 6: section D1.

Chapter 7: section B2A deleted.

Chapter 8: section D4.

Chapter 9: section B1C.

Questions/answers, websites, key terms/points, cases, statutes and index: amended as necessary.

Publishing CII Learning Solutions