	April 2017 Examination – P62 Life, critical illness and disability claims
Question	Syllabus learning outcome(s) being examined
1	1 – Understand the claims department and the main claims cycles
	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment
	8 – Understand legal and regulatory issues
2	1 – Understand the claims department and the main claims cycles
	2 – Understand the initial claim considerations
	4 – Know how to determine the validity of claims
3	5 – Understand medical aspects of claims assessment
4	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment
	8 – Understand legal and regulatory issues
5	1 – Understand the claims department and the main claims cycles
	6 – Understand financial assessment of income protection claims
6	8 – Understand legal and regulatory issues
7	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment
	8 – Understand legal and regulatory issues
8	2 – Understand the initial claim considerations
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
9	2 – Understand the initial claim considerations
	4 – Know how to determine the validity of claims
	8 – Understand legal and regulatory issues
10	2 – Understand the initial claim considerations
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
	8 – Understand legal and regulatory issues
11	2 – Understand the initial claim considerations
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
12	2 – Understand the initial claim considerations
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment
13	5 – Understand medical aspects of claims assessment
14	1 – Understand the claims department and the main claims cycles
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
15	1 – Understand the claims department and the main claims cycles
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment
	8 – Understand legal and regulatory issues

16	1 – Understand the claims department and the main claims cycles
	2 – Understand the initial claim considerations
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
	8 – Understand legal and regulatory issues
17	1 – Understand the claims department and the main claims cycles
	3 – Understand the main claims assessment tools and their application
	4 – Know how to determine the validity of claims
	5 – Understand medical aspects of claims assessment