

October 2016 Examination – P85 Claims practice

Question	Syllabus learning outcome(s) being examined
1	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor 3 – Understand key aspects of handling property claims, including business interruption
2	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor 3 – Understand key aspects of handling property claims, including business interruption 4 – Understand key aspects of handling third party liability claims
3	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor
4	4 – Understand key aspects of handling third party liability claims
5	1 – Understand key aspects of claims handling
6	3 – Understand key aspects of handling property claims, including business interruption
7	4 – Understand key aspects of handling third party liability claims
8	1 – Understand key aspects of claims handling 3 – Understand key aspects of handling property claims, including business interruption
9	3 – Understand key aspects of handling property claims, including business interruption
10	1 – Understand key aspects of claims handling 4 – Understand key aspects of handling third party liability claims
11	1 – Understand key aspects of claims handling
12	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor 3 – Understand key aspects of handling property claims, including business interruption 4 – Understand key aspects of handling third party liability claims
13	1 – Understand key aspects of claims handling 3 – Understand key aspects of handling property claims, including business interruption
14	4 – Understand key aspects of handling third party liability claims
15	1 – Understand key aspects of claims handling