

October 2016 Examination – P62 Life, critical illness and disability claims

Question	Syllabus learning outcome(s) being examined
1	4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
2	3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
3	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
4	4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
5	7 – Understand rehabilitation of claimants
6	3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
7	4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
8	2 – Understand the initial claim considerations
9	4 – Know how to determine the validity of claims
10	4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
11	2 – Understand the initial claim considerations 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues
12	4 – Know how to determine the validity of claims 7 – Understand rehabilitation of claimants
13	3 – Understand the main claims assessment tools and their application 6 – Understand financial assessment of income protection claims
14	5 – Understand medical aspects of claims assessment
15	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment
16	1 – Understand the claims department and the main claim types 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 5 – Understand medical aspects of claims assessment 8 – Understand legal and regulatory issues
17	1 – Understand the claims department and the main claim types 2 – Understand the initial claim considerations 3 – Understand the main claims assessment tools and their application 4 – Know how to determine the validity of claims 8 – Understand legal and regulatory issues