

April 2016 Examination – P85 Claims practice

Question	Syllabus learning outcome(s) being examined
1	1 – Understand key aspects of claims handling.
2	1 – Understand key aspects of claims handling.
3	1 – Understand key aspects of claims handling.
4	4 – Understand key aspects of handling third party liability claims.
5	2 – Understand key aspects of handling personal lines claims, including motor. 3 – Understand key aspects of handling property claims, including business interruption. 4 – Understand key aspects of handling third party liability claims.
6	1 – Understand key aspects of claims handling.
7	1 – Understand key aspects of claims handling.
8	1 – Understand key aspects of claims handling. 2 – Understand key aspects of handling personal lines claims, including motor. 3 – Understand key aspects of handling property claims, including business interruption. 4 – Understand key aspects of handling third party liability claims.
9	2 – Understand key aspects of handling personal lines claims, including motor.
10	2 – Understand key aspects of handling personal lines claims, including motor. 3 – Understand key aspects of handling property claims, including business interruption. 4 – Understand key aspects of handling third party liability claims.
11	2 – Understand key aspects of handling personal lines claims, including motor. 4 – Understand key aspects of handling third party liability claims.
12	1 – Understand key aspects of claims handling. 3 – Understand key aspects of handling property claims, including business interruption.
13	2 – Understand key aspects of handling personal lines claims, including motor.
14	1 – Understand key aspects of claims handling.
15	1 – Understand key aspects of claims handling.