

April 2016 Examination – P62 Life, critical illness and disability claims

Question	Syllabus learning outcome(s) being examined
1	3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment.
2	1 – Understand the claims department and the main claim types. 3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment.
3	3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment.
4	2 – Understand the initial claim considerations. 3 – Understand the main claims assessment tools and their application. 5 – Understand medical aspects of claims assessment. 8 – Understand legal and regulatory issues.
5	3 – Understand the main claims assessment tools and their application. 6 – Understand financial assessment of income protection claims.
6	5 – Understand medical aspects of claims assessment.
7	1 – Understand the claims department and the main claim types. 3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 7 – Understand rehabilitation of claimants.
8	1 – Understand the claims department and the main claim types. 3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment. 7 – Understand rehabilitation of claimants.
9	1 – Understand the claims department and the main claim types. 4 – Know how to determine the validity of claims. 8 – Understand legal and regulatory issues.
10	5 – Understand medical aspects of claims assessment. 8 – Understand legal and regulatory issues.
11	4 – Know how to determine the validity of claims. 7 – Understand rehabilitation of claimants. 8 – Understand legal and regulatory issues.
12	3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims.
13	4 – Know how to determine the validity of claims.
14	2 – Understand the initial claim considerations.
15	1 – Understand the claims department and the main claim types. 2 – Understand the initial claim considerations. 3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment. 8 – Understand legal and regulatory issues.

16	<ul style="list-style-type: none"> 1 – Understand the claims department and the main claim types. 2 – Understand the initial claim considerations. 3 – Understand the main claims assessment tools and their application. 4 – Know how to determine the validity of claims. 5 – Understand medical aspects of claims assessment. 8 – Understand legal and regulatory issues.
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