## **Insurance qualifications**

2016 Information for candidates

Accelerating your development as an insurance professional





# Supporting your success

CII membership gives you the tools and ongoing support to help achieve your professional goals.

Join today and enjoy the following exclusive benefits and career support:

- Current market information through access to a comprehensive online library
- Exam resources with access to an archive of exam guides for written exams and recommended reference materials
- Discounts on qualifications and learning materials
- **Professional designation** upon completion of relevant qualifications to demonstrate your knowledge and technical capability
- Career support through local institute CPD events, training and networking opportunities (UK, Channel Islands and Isle of Man only)
- Market news and updates from our award-winning membership magazine, The Journal
- CPD scheme to keep your knowledge current and compliant
- Sector specific information and support through membership to one of five specialist faculties
- Affinity benefits scheme providing a range of high street and online discounts.

"

As a member of the CII, I've been given the tools and ongoing support to succeed in my studies and develop my career in insurance.

Sprono /h

Serena France-Hayhurst BA (Hons) ACII Placing Broker, AON

# Membership from £6.12 a month\*

\*UK taxpayers can claim income tax relief on membership fees.

For more information and to join, visit: **WWW.CII.CO.UK/JOIN**Or call +44 (0)20 8989 8464

## **Contents**

- 2 Make the most of your career with CII qualifications
- 4 Insurance qualifications
- 8 Qualification units
- 10 Assessment methods in detail
- 12 Study options
- 14 Revision support
- 16 Exam entry
- 18 Costs, fees and refunds
- 20 Important information
- 23 Application form

#### The Chartered Insurance Institute (CII) Professionalism in practice

As the premier professional body for the insurance and financial planning professions, the CII promotes higher standards of integrity, technical competence and business capability.

With over 120,000 members in more than 150 countries, the CII is the world's largest professional body dedicated to these sectors.

Success in CII qualifications is universally recognised as evidence of knowledge and understanding. Membership of the CII signals a desire to develop broad professional capability and subscribe to the standards associated with professional status.

The CII works with businesses to develop bespoke, company-wide solutions that ensure competitive advantage by enhancing employees' technical and professional competence.

Individually, CII's members are able to drive their personal development and maintain their professional standing through an unrivalled range of learning services and by adhering to the CII's Code of Ethics.

#### www.cii.co.uk







## **Contacting the CII**

If you have any queries regarding the qualifications in this brochure please contact Customer Service.

The CII is committed to delivering a first-class service and, to this end, we welcome feedback on any aspect of your relationship with our organisation.

Please forward any views you may have on the service you receive, whether they are positive or otherwise.

We take all such comments seriously, answer them individually, and use them to help ensure that we continually improve the service we provide.

#### **Customer Service**

42-48 High Road, South Woodford,

London E18 2JP

tel: +44 (0)20 8989 8464 fax: +44 (0)20 8530 3052 email: customer.serv@cii.co.uk

website: www.cii.co.uk

## 2 Make the most of your career with CII qualifications

The CII provides market-led qualifications serving all sectors of the insurance sector and catering for all levels of knowledge and experience.

Completion of the following qualifications enables you to use CII member designations, which are widely recognised and respected across the global insurance market. For examples of how qualifications can be matched to different job roles visit **www.cii.co.uk/insurance-routes** 

Further information on these qualifications can be found in the pages overleaf. To compare the key components and requirements of all the CII's insurance qualifications see www.cii.co.uk/gi-keyfacts

#### Fellowship ualification on of

The highest qualification on offer from the CII.

This requires the completion of a personalised, structured advanced professional development programme.

FCII

#### **Advanced Diploma in Insurance**

This is the 'professional' qualification awarded to experienced and expert market practitioners.

ACI

#### **Diploma in Insurance**

This qualification recognises 'technical' development achieved by those with a growing understanding of the sector.

Dip CII

#### **Certificate in Insurance**

This is the 'core' level qualification, suitable for those entering the sector and seeking to gain essential basic knowledge of the market, key disciplines and products.

Cert CII

#### **Award for the Foundation Insurance Test**

 $\label{lem:condition} An introductory-level qualification, developing fundamental knowledge on key topics.$ 

Note: CII membership and Continuing Professional Development requirements apply to the use of designations.

## Quality assurance at every level

The CII is committed to seeking external validation of its qualifications by registering them with the Office of Qualifications and Examinations Regulation (Ofqual), the regulator of qualifications, exams and tests in England. Each registered qualification has a formally specified level.

Level 2 = GCSE grade A\*-C through to Level 7 = Masters degree

Please refer to pages 4–6 for each qualification's Ofqual status and visit www.ofqual.gov.uk for more information.

Studying for a qualification can sometimes seem quite daunting, especially if you've been out of formal education for a while. But there's no need to worry. If you plan properly, and take advantage of all the support the CII has to offer, your journey should be a smooth one.

## Your guide to studying with us

When starting study with the CII there are a number of steps to take and decisions you'll need to make. As a guide, we recommend you consider the following:

#### Get ahead of the game by joining the CII

Joining the CII gives you an advantage by creating a platform for your study. You'll benefit from privileged access to technical information including an archive of past papers for written exams, online technical dictionaries and additional reference material building on the core qualification study texts. You also get a discount of up to 22% on study materials and exam entry.

#### Get recognition for your non-CII qualifications

If you hold a degree or professional qualification in a relevant subject for example accounting, business, law, finance, management or maths, you could receive credits that count towards completion of a CII qualification. In doing so, you could avoid duplication of learning already completed and obtain your CII qualification more quickly.

For further information visit **www.cii.co.uk/prior-learning** where you'll find full guidance on the rules, requirements, fees and an application form.

#### Build a study programme around your career ambitions

Our qualifications typically require you to complete a number of units. Some units are compulsory as they provide essential foundation knowledge; the remainder cover all of the core and many specialist areas of insurance. It's up to you to choose according to the requirements of your current role, or of your future career plans. You are awarded credits for passing each unit, as you work towards the total required to pass your qualification. Find out about the available units on pages 8–9.

#### Create a personalised learning programme

Exam results show that a blended learning approach using a combination of learning and revision materials substantially increases your chance of first-time exam success. Make sure you understand the range of CII learning materials on offer to build a programme that best suits your learning style. Find out more on pages 12–15.

#### Flexible and relevant testing

CII study offers a range of assessment methods, designed to promote the optimum type and level of learning for each qualification.

Online tested exams are offered throughout the year, typically weekly, so pick your choice of time and location. And increasingly, the CII is switching from traditional written exams to coursework, dissertation and mixed assessment (which combine coursework with a multiple-choice question exam) which encourage candidates to apply knowledge and experience gained through work. Find out more about CII assessment options on page 10.

4 Insurance qualifications

## Important: Upcoming qualification framework enhancements

The CII insurance qualifications framework is regularly reviewed, and where necessary, enhanced and updated to reflect the current and future needs of the profession. A major review in 2013 resulted in the announcement of a range of enhancements which take effect in the five years to 2018. These include:

- Changed completion requirements we are introducing more robust requirements for the Advanced Diploma to increase learning at advanced-level and sharpen the focus on the core disciplines of broking, underwriting and claims.
- Enhanced subject offering we are expanding the subjects offered to cover new and developing needs, and to address identified gaps in the framework.
- Enhanced assessment methods we are increasing the use of coursework, mixed assessment and dissertation as assessment methods to promote the development and application of both academic and work-related knowledge.
- Withdrawal of financial services credits we are phasing out the
  option to use credits gained from completing the CII's financial
  services units (with the exception of specified relevant units),
  or comparable from other awarding bodies, towards CII insurance
  qualifications. Candidates will still be able to seek recognition
  of prior learning for relevant exams and qualifications obtained
  through other awarding bodies that match a current CII
  insurance unit.

As these changes may impact on your choice of study we strongly recommend that you familiarise yourself with these in full.

Visit www.cii.co.uk/insurance-developments for more information.

## Award for the Foundation Insurance Test (FIT)

CII member

designation

Ofqual level

More details and

to enrol online

www.cii.co.uk/FIT

qualification

Next step

Certificate in

Insurance

N/A

#### Overview

The Award is an introductory-level qualification that helps develop an understanding of key insurance topics, including: how the insurance market operates; fundamental risk and insurance principles and procedures; and core personal and commercial insurance products.

The Award is particularly suitable for those who are new to the sector and just beginning study for an insurance qualification, or for those in associated industries and support roles who need to demonstrate a basic understanding of general insurance.

As part of your study package you will receive full CII membership for 12 months. This provides a range of benefits including member-only access to our online 'Knowledge' service, a virtual library of technical and market information, which can assist your studies and provide essential support in your working life.

#### **Entry requirements**

None

#### **Completion requirements**

To complete you need to pass the compulsory FIT unit. On completion you will also receive 6 CII credits that can be used towards other CII qualifications.

Turn to pages 8–11 for further information on this unit including assessment method.

#### Recommended study time

A minimum of 40 hours.

#### Learning support

Study materials available for the Award are:

- · Study text with updates
- · RevisionMate online study support
- Test guide
- Key fact booklet
- Question pack
- Learn interactive tutorial
- Revision course.

See  ${\bf pages~12\hbox{--}15}$  for further details, including fees.

#### Certificate in Insurance

#### **Overview**

The Certificate in Insurance is a core qualification for insurance staff working across all sectors of the profession and provides candidates with a fundamental grounding in key insurance principles, disciplines, products and markets.

The Certificate allows you to develop the knowledge and confidence you need before you begin to focus your subsequent studies and specialise according to your ambitions and career requirements.

#### **Entry requirements**

None

#### **Completion requirements**

To complete you need to obtain a minimum of **40 CII credits**.

The following compulsory unit requirements apply:

- (IF1) Insurance, legal and regulatory (15 credits); or
- The Award in London Market insurance: (LM1) London market insurance essentials and (LM2) London market insurance principles and practices (25 credits in total); or
- (W01) Award in General Insurance (15 credits). Note: This unit is only available to non-UK candidates.

**Note:** Due to the extent of syllabus overlap between units IF1, LM1 and W01, candidates who sit more than one of these units will receive only one award of credits.

The remaining credits can come from any of the units offered within the CII insurance framework.

Turn to pages 8–11 for further information on these units including assessment method.

#### Recommended study time

Certificate units: 40-60 hours per unit, depending on the unit chosen.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Key fact booklet
- Question pack
- · Learn interactive tutorial
- Revision courses.

See **pages 12–15** for further details, including unit availability and fees.

## Diploma in Insurance

#### **Overview**

**CII** member

designation<sup>1</sup>

Cert CII (see page

7 for specialist

designations)

Ofqual level

More details and

to enrol online

www.cii.co.uk/

cert-insurance

Next step

qualification

Diploma in Insurance

The Diploma in Insurance is a technical and supervisory qualification for insurance staff working across all areas of the sector. The Diploma will provide you with a firm understanding of insurance fundamentals and will develop advanced technical knowledge.

#### **Entry requirements**

None, but we recommend that candidates hold the Certificate in Insurance or 5 GCSEs at grade C, or above, or equivalent.

#### Completion requirements

To complete the Diploma you must obtain a minimum of **120 CII credits**, with at least 90 credits at Diploma level or above.

The following compulsory unit requirements apply:

 (P92/M92<sup>2</sup>) Insurance business and finance or (530) Economics and business (Advanced Diploma in Insurance unit); and

CII member

designation<sup>1</sup>

Dip CII (see page

7 for specialist

Ofqual level

More details and

to enrol online

www.cii.co.uk/

dip-insurance

Next step

in Insurance

qualification

Advanced Diploma

designations)

• (P05/M05<sup>2</sup>) Insurance law.

We recommend that all Diploma entrants also sit unit (IF1) Insurance, legal and regulatory as this covers the workings of the market, including the legal and regulatory framework and the essentials of insurance practice.

The remaining credits can come from any of the units offered within the CII insurance qualifications framework.

Turn to pages 8–11 for further information on these units including assessment methods.

#### Recommended study time

Diploma units: 100 hours per unit.

#### **Learning support**

Unit study materials for this qualification typically include:

- Study text with updates
- Continuous assessment programme
- RevisionMate online study support
- Revision courses.

See pages 12–15 for further details, including unit availability and fees.

#### Notes

- 1 CII membership and Continuing Professional Development requirements apply.
- 2 Mixed assessment involves both coursework and a multiple-choice question exam. This new Diploma-level assessment method is being progressively introduced and will be available for all Diploma units by April 2018 (unit codes begin with 'M' rather than 'P'). In turn, the written exam option will be withdrawn. The last exam date for P92 will be in April 2016 and the last exam date for P05 will be in October 2016. Thereafter, these two units will be assessed by mixed assessment only.

6 Insurance qualifications continued

## Advanced Diploma in Insurance

#### **Overview**

The Advanced Diploma in Insurance is a professional qualification for insurance staff working across all areas of the sector. It provides an enhanced understanding of insurance practice, both in terms of technical subject matter and overall application skills.

The Advanced Diploma is a comprehensive assessment of market knowledge and understanding. In becoming Advanced Diploma qualified you join the community of proven insurance professionals. Widely recognised, it is evidence of your commitment and ability and can be your passport to a successful and fulfilling career.

#### **Entry requirements**

None, however it is recommended that candidates hold the Diploma in Insurance or 3 A-levels or equivalent.

#### Completion requirements

To complete the Advanced Diploma you must obtain a minimum of **290 CII credits**, with at least 205 credits at Diploma-level or above, including at least 90 credits at Advanced Diploma-level. **From 01 Jan 2017 this requirement is changing** and you must obtain at least 150 credits at Advanced Diploma level.

The following compulsory unit requirements apply:

- (P92/M92<sup>2</sup>) Insurance business and finance or (530) Economics and business; and
- (P05/M05<sup>2</sup>) Insurance law

From 01 Jan 2017 there will an additional compulsory unit requirement:

• **One of** (820) Advanced claims; **or** (930) Advanced insurance broking; **or** (960) Advanced underwriting

The remaining credits can come from any of the units offered within the CII insurance framework.

Turn to pages 8–11 for further information on these units including assessment methods.

Turn to page 4 and visit www.cii.co.uk/insurance-developments for details of upcoming changes to the Advanced Diploma.

#### Recommended study time

Advanced Diploma: 120–180 hours per unit, depending on the unit chosen.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- · Revision courses.

See **pages 12–15** for further details, including unit availability and fees.

## Beyond the Advanced Diploma

#### Fellowship

CII member

designation<sup>1</sup>

Ofqual level

registered

Not currently Ofqual

More details and

to enrol online

www.cii.co.uk/

adip-insurance

Next step

qualification

See graduate and

postgraduate courses

Fellowship; or

status

**ACII** and Chartered

An exclusive qualification held by fewer than 6,000 working insurance practitioners, Fellowship (FCII) is the CII's highest level of qualification and attainment is globally recognised as an indicator of expertise and experience.

Fellowship is an advanced structured learning programme available to Advanced Diploma in Insurance holders.

Find out more at www.cii.co.uk/fellowship

#### Chartered status

CII members holding the Advanced Diploma can apply for Chartered status (subject to having five years' experience, not necessarily post-qualification). Three titles are available reflecting your career specialism:

- Chartered Insurer;
- Chartered Insurance Broker;
- · Chartered Insurance Practitioner; and
- · Chartered Insurance Risk Manager.

Chartered status cements your professional standing and gives you parity with other professionals such as accountants and solicitors.

The CII also offers corporate Chartered status to qualifying firms of insurance brokers and insurance companies, further enhancing the visible professionalism of the insurance sector. The eligibility criteria for corporate Chartered status include requirements relating to the holding of Chartered status by individuals.

Visit www.cii.co.uk/chartered for further information.

## Fast track and direct entry graduate and postgraduate courses

The CII has partnered with a panel of UK universities to give Advanced Diploma holders fast-track and/or direct entry routes to a programme of graduate and postgraduate degree courses.

These range from Bachelor degrees in financial services and management services to Masters in insurance and risk management, finance, marketing and business administration. Course format includes both full-time and part-time study and, in some instances, distance learning.

For more information on available courses please go to www.cii.co.uk/degreecourses

## Specialist qualification options

By sitting certain combinations of units you can acquire other qualifications on the way to completing the Certificate, Diploma and Advanced Diploma.

#### Award in London Market Insurance (ALMI)

A specialist qualification for those working in or with the London market, the Award in London Market Insurance (ALMI) comprises two units (LM1) London market insurance essentials and (LM2) London market insurance principles and practices.

Together the two units provide a broad understanding of insurance process and practice across the London market as well as detailed understanding of technical topics.

#### **Certificate in Contract Wording**

The Financial Conduct Authority requires the provision of clear, comprehensive and fully-agreed policy wordings before inception to all policyholders.

To help individuals and organisations meet this requirement, the CII developed the Certificate in Contract Wording. It enhances knowledge of the practical application of wordings and the issues associated with them.

To acquire the Certificate, you must pass two units from the Diploma in Insurance: (P21) Commercial insurance contract wording and (P05²/M05) Insurance law (or already hold one of the withdrawn legal units (P03) Legal aspects of insurance or (520) Company and contract law).

## Certificate in London Market Insurance Specialisation

This advanced level qualification has been developed for London market specialists, in partnership with the Lloyd's Market Association (LMA). It is recognised at Level 7 on the Ofqual qualifications framework.

You can achieve the qualification by completing one Advanced Diploma level unit: (991) London market insurance specialisation, which involves a 10,000 word dissertation on a topic of your choosing relevant to the London insurance market\*.

Find out more and register your interest at www.cii.co.uk/lm-specialisation

#### Certificate in Insurance Market Specialisation

This new advanced level qualification developed for the broader insurance community is recognised at Level 7 on the Ofqual qualifications framework.

Candidates can achieve the qualification by completing one Advanced Diploma level unit: (994) Insurance market specialisation, which involves a 10,000 word dissertation on an insurance related topic of your choosing\*.

Find out more and register your interest at www.cii.co.uk/im-specialisation

\*Entry onto these qualifications is limited. This reflects the amount of work involved in assessing and accepting proposals and in marking and moderating completed dissertations, all of which are undertaken by experienced market practitioners.

#### Certificates and Diplomas in Life and Disability Underwriting and Claims

The CII and the Assurance Medical and Underwriting Society (AMUS) jointly developed the following qualifications, which are awarded by AMUS:

- Certificate in Life and Disability Underwriting and Certificate in Life and Disability Claims – awarded to those that complete the unit (P61) Life, critical illness and disability underwriting or (P62) Life, critical illness and disability claims respectively. The AMUS criteria for these certificates is shown at www.amus.org.uk/education.html
- Diploma in Life and Disability Underwriting and Diploma in Life and Disability Claims – awarded to those completing units (P05²/ M05) Insurance law, (P63) Long term insurance business and either (P61) Life, critical illness and disability underwriting or (P62) Life, critical illness and disability claims respectively. The AMUS criteria for these diplomas is shown at www.amus.org.uk/education.html

Application for these qualifications is made directly through AMUS. For information, contact AMUS on +44 (0)20 7636 6308, email amus@btconnect.com or write to them at Lettsom House, 11 Chandos Street, London W1G 9EB.

## Sector/discipline specific designations

#### Cert CII<sup>1</sup>

The following designations are available to CII members completing the Certificate in Insurance and satisfying specified unit requirements:

- 'Cert CII (Claims)' including one of: units IF4, P85 or 820. Faculty membership requirements apply.
- 'Cert CII (Customer Service)' including unit IF9.
- 'Cert CII (Health and Protection)' including satisfying one of the specified unit combinations – see www.cii.co.uk/cert-insurance for details.
- 'Cert CII (Insurance Broking)' including one of: units I10, P81/M81 or 930. Faculty membership requirements apply.
- 'Cert CII (London Market)' including the Award in London Market Insurance (comprising units LM1 and LM2), or LLMIT prior to 01 July 2010. Faculty membership requirements apply.

#### Dip CII (Claims)<sup>1</sup>

'Dip CII (Claims)' is available to CII members completing the Diploma in Insurance including a pass in unit P85/M85 or 820. Faculty membership requirements apply.

#### Notes

- 1 CII membership and Continuing Professional Development requirements apply.
- 2 Mixed assessment involves both coursework and a multiple-choice question exam. This new Diploma-level assessment method is being progressively introduced and will be available for all Diploma units by April 2018 (unit codes begin with 'M' rather than 'P'). In turn, the written exam option will be withdrawn. The last exam date for P92 will be in April 2016 and the last exam date for P05 will be in October 2016. Thereafter, these two units will be assessed by mixed assessment only.

**8 Qualification units** 

Once you've selected your chosen qualification and understood the completion requirements, you'll need to plan your unit pathway. This section gives you more information about each unit and highlights where you can find further information online.

#### **Advanced Diploma in Insurance**

(530) Economics and business 30 credits, 150 study hours Last written exam Oct 16

(990) Insurance corporate

30 credits, 150 study hours

(996) Strategic claims management

Avail. Apr 17

30 credits, 150 study hours

(590) Principles of Takaful 30 credits, 120 study hours

(991) London market insurance specialisation 50 credits, 180 study hours

(997) Advanced risk financing and transfer

30 credits, 150 study hours Avail. Apr 17

(820) Advanced claims 30 credits, 150 study hours

(992) Risk management

30 credits, 150 study hours

(930) Advanced insurance 30 credits, 150 study hours

(993) Advances in strategic risk management in insurance 50 credits, 180 study hours

(945) Marketing insurance products and services 30 credits, 150 study hours

Last written exam Oct 16

(994) Insurance market specialisation 50 credits, 180 study hours (960) Advanced underwriting<sup>1</sup> 30 credits, 150 study hours

(995) Strategic underwriting 30 credits, 150 study hours Avail. Apr 17

### Assessment method

Each unit covers an individually assessed topic. Assessment methods vary and depend on a unit's level and subject matter.

Multiple-choice questions, typically tested weekly, at online exam centres, with immediate notification of results. Offered as paper-based exams outside the UK in April and October.

Tested in April and October. Includes a 'continuous assessment' option (not available for units 590, P66 & P67), allowing completion of assignments which count towards the final exam mark.

#### Mixed assessment

A combination of a single coursework assignment which must be passed within six months and a multiple-choice question exam which must be passed within 18 months.

#### **Coursework assignments**

Three assignments which must be passed within a 12 month enrolment period.

#### Dissertation

A dissertation on an agreed subject which must be completed

See overleaf for more information on each unit's assessment method.

## Unit syllabuses

CII units are based on the published syllabuses which set out the learning outcomes expected of candidates during the assessment. It is essential that you familiarise yourself with these before commencing study. Syllabuses may also specify entry guidance, where existing knowledge gained from previous study is required, and identify published material designed to help candidates prepare for exams or coursework assessment. Visit www.cii.co.uk/qualifications (and select your qualification) to download unit syllabuses.

## Qualifications framework enhancements

The CII is introducing a range of enhancements that will take effect between now and 2018. As the changes may impact on your choice of study we strongly recommend that you familiarise yourself with these. See page 4 and visit www.cii.co.uk/insurance-developments for more information

#### Notes

- 1 This unit is treated as equivalent to a current or withdrawn CII unit. Refer to 'Credit awards for similar units' on page 11 for more information.
- 2 Mixed assessment involves both coursework and a multiple-choice question exam. This new Diploma-level assessment method is being progressively introduced and will be available for all Diploma units by April 2018 (unit codes begin with 'M' rather than 'P'). In turn, the written exam option will be withdrawn.

#### Diploma in Insurance

(P05/M052) Insurance law1 25 credits, 100 study hours Last P05 written exam Oct 16

(P66) Delegated authority 25 credits, 100 study hours

(P90) Cargo and goods in transit insurances 25 credits, 100 study hours

(P97/M97<sup>2</sup>) Reinsurance 30 credits, 100 study hours Mixed assessment avail. Apr 162 Last P97 written exam Oct 17

(P21/M21<sup>2</sup>) Commercial insurance contract wording 20 credits 100 study hours Mixed assessment avail. Apr 16<sup>2</sup> Last P21 written exam Oct 17

(P67) Fundamentals of risk management<sup>1</sup> 25 credits, 100 study hours

(P91) Aviation and space insurance1 30 credits, 100 study hours

(P98) Marine hull and associated liabilities1 30 credits, 100 study hours

(P61) Life, critical illness and disability underwriting1 30 credits, 100 study hours

(P80/M80<sup>2</sup>) Underwriting practice 20 credits, 100 study hours Last P80 written exam Oct 16

(P92/M922) Insurance business and finance1 25 credits, 100 study hours Last P92 written exam April 16

(P62) Life, critical illness and disability claims 30 credits, 100 study hours

(P81/M81<sup>2</sup>) Insurance broking practice 20 credits, 100 study hours Last P81 written exam Oct 16

(P93/M93<sup>2</sup>) Commercial property & business interruption insurances 25 credits, 100 study hours Mixed assessment avail. Apr 162 Last P93 written exam Oct 17

(P63) Long term insurance business<sup>1</sup> 25 credits, 100 study hours

(P85/M852) Claims practice 20 credits, 100 study hours Last P85 written exam Oct 16

(P94/M942) Motor insurance 25 credits, 100 study hours Mixed assessment avail. Apr 162 Last P94 written exam Oct 17

(P64) Private medical insurance practice1 25 credits, 100 study hours

(P86) Personal insurances 20 credits, 100 study hours

(P96/M96<sup>2</sup>) Liability insurances 25 credits, 100 study hours Mixed assessment avail. Apr 162 Last P96 written exam Oct 17

#### **Certificate in Insurance**

(IF1) Insurance, legal and regulatory1 15 credits, 50 study hours

(IF7) Healthcare insurance products1 15 credits, 50 study hours

(LM2) London market insurance principles and practices 15 credits, 60 study hours

(IF2) General insurance business1 15 credits, 50 study hours

(IF8) Packaged commercial insurances 15 credits, 50 study hours (IF3) Insurance underwriting process 15 credits, 50 study hours

(IF9) Customer service in insurance 15 credits, 50 study hours

(IF4) Insurance claims handling process 15 credits, 50 study hours

(I10) Insurance broking 15 credits, 50 study hours (IF5) Motor insurance products 15 credits, 50 study hours

(I11) Introduction to risk management 15 credits, 50 study hours

Avail. Jun 16

(LM1) London market insurance

15 credits, 50 study hours

(IF6) Household

insurance products

10 credits, 40 study hours

#### **Award for the Foundation Insurance Test**

6 credits, 40 study hours

(FIT) Foundation Insurance Test

## 10 Assessment methods in detail

### Online exam

Available for the Foundation Insurance Test as well as all Certificate level units. Exams are 1–2 hours in length, multiple-choice question (MCQ) format and are completed on-screen. These are available year-round at online exam centres throughout the UK.

Outside of the UK these are held as paper-based MCQ exams, available twice-yearly in April and October at almost 120 exam centres. See page 13 – 'Study option guidance – Exam assessed units' for information on the applicable enrolment period.

For more information visit www.cii.co.uk/online

#### Written exam

This Diploma and Advanced Diploma level assessment method involves completion of a paper-based written exam. Exams are 2–3 hours in length and may include case study, essay and short answer questions. Available twice-yearly in April and October at more than 50 exam centres in the UK and almost 120 exam centres outside of the UK.

It is planned that written exams will be withdrawn from all Advanced Diploma units except (590) Principles of Takaful by October 2016 and from all Diploma units by October 2019. Find out more about this and other changes to the insurance qualifications framework at www.cii.co.uk/insurance-developments

#### Mixed assessment

This new Diploma level assessment method involves the completion of one coursework assignment and one multiple-choice question (MCQ) exam within an 18 month enrolment period. The assignment requires completion of a number of scenario-based questions and must be completed within the first six months of enrolment. The MCQ exam may be completed at any time during the enrolment period and is 60–90 minutes in duration, depending on the unit chosen. MCQ exams are available year-round at online exam centres throughout the UK. Outside of the UK MCQ exams are held twice per year in April and October.

The MCQ exam will predominantly test knowledge and understanding, with coursework assessment requiring candidates to combine and apply academic theory and work-gained knowledge and experience, ensuring a practical understanding of the subject.

Mixed assessment delivers a degree of flexibility compared to the traditional written exams, allowing you to build your study programme around your work-life commitments.

From April 2016 mixed assessment will be available for 10 Diploma level units and for all Diploma units by April 2018. Find out more about the planned roll-out and other enhancements to the insurance qualifications framework at www.cii.co.uk/insurance-developments

For more information visit www.cii.co.uk/mixedassessment

#### Coursework

This Advanced Diploma level assessment method involves the completion of three coursework assignments within a 12 month enrolment period. Assignments are typically 3,200–4,000 words in length, depending on the unit selected, and are due at regular intervals throughout the enrolment period.

Involving degree-level learning, candidates are required to research and analyse real-life insurance scenarios, applying both academic study and work-gained knowledge and experience.

In addition to its educational benefits, coursework assessment delivers a degree of flexibility compared to the traditional written exams, allowing you to build your study programme around your work-life commitments.

For more information visit www.cii.co.uk/coursework

#### Continuous assessment

Available for candidates enrolled on written exam assessment for certain Diploma and Advanced Diploma units. Continuous assessment involves the completion of a series of assignments for which candidates will receive a mark and feedback from an expert tutor

Upon successful completion, candidates receive a fixed increase of 10% of the total marks available on the exam paper applied to their exam result.

This option is not applicable to either coursework or mixed assessment. As a result, continuous assessment will no longer be available for those units switching from exam assessment to coursework/mixed assessment.

For more information visit www.cii.co.uk/ca

#### Dissertation

Available for Advanced Diploma units (991) London market insurance specialisation and (994) Insurance market specialisation. It involves the submission of a dissertation proposal and upon approval, completion of a 10,000 word dissertation, which must be completed within an 18 month enrolment period. This is an advanced level assessment method requiring in-depth research and analysis. Entry is limited, depending on the availability of subject matter experts. Entries are accepted on a first-come, first-served basis.

For more information visit www.cii.co.uk/qualifications

Units	Assessment method	Pass mark <sup>1</sup>
Advanced Diploma		
590	Three hour exam comprising eight compulsory short answer questions, one case study question and three essay questions	55%
530, 945	Three hour exam comprising one case study question and two essay questions; or	50%
	Three coursework assignments of up to 3,200 words	50% (actual pass mark
820, 930, 960, 990, 992	Three coursework assignments of up to 3,200 words	
991, 994	One 10,000–11,000 word dissertation	
993	Three 4,000 word coursework assignments	
Diploma		
P05 <sup>2</sup> , P61, P62, P63, P64, P66, P67, P90, P91, P93, P94, P96, P97, P98	Three hour exam comprising 14 compulsory short answer questions and two case study/essay questions	55%
P21	Two hour exam comprising eight compulsory short answer questions and two case study/essay questions	
P80 <sup>2</sup> , P81 <sup>2</sup> , P85 <sup>2</sup> , P86	Two hour exam comprising 15 short answer questions	
P92 <sup>3</sup>	Three hour exam comprising 20 compulsory short answer questions	
M92 <sup>4</sup>	Coursework assignment with 10 compulsory scenario-based questions; and	60% (actual pass mark
	90 minute exam comprising 25 multiple-choice questions (MCQs) and 5 case studies each comprising 5 MCQs	65%
M05 <sup>4</sup> , M21 <sup>4</sup> , M80 <sup>4</sup> ,	Coursework assignment with 10 compulsory scenario-based questions; and	60% (actual pass mark
M81 <sup>4</sup> , M85 <sup>4</sup> , M93 <sup>4</sup> , M94 <sup>4</sup> , M96 <sup>4</sup> , M97 <sup>4</sup>	60 minute exam comprising 50 multiple-choice questions (MCQs)	65%
Certificate		1
IF1, IF2, IF7	Two hour exam comprising 100 MCQs	70%
IF3, IF4, IF8	Two hour exam comprising 75 MCQs	
IF5, IF6	Two hour exam comprising 50 MCQs and five case studies each comprising 5 MCQs	
IF9	90 minute exam comprising 50 MCQs written to 10 case studies	
l10	Two hour exam comprising 65 MCQs and two case studies each comprising 5 MCQs	1
l11 <sup>5</sup>	Two hour exam comprising 75 MCQs	1
LM1	One hour exam comprising 50 MCQs	1
LM2	Two hour exam comprising 55 MCQs and four case studies each comprising 5 MCQs	1
Award		
FIT	Two hour exam comprising 100 MCQs	70%

#### lotes

- 1 Except where noted, the nominal pass mark is shown. The final pass mark may vary slightly from one session to another to ensure that the pass standard remains constant
- 2 The final written exam for P05, P80, P81 and P85 will be Oct 2016. Thereafter, assessment will be by mixed assessment only
- 3 The final written exam for P92 will be April 2016. Thereafter, assessment will be by mixed assessment only
- 4 Mixed assessment involves both coursework and a multiple-choice question exam. This new Diploma-level assessment method is being progressively introduced and will be available for all Diploma units by April 2018 (unit codes begin with 'M' rather than 'P'). In turn, the written exam option will be withdrawn
- 5 Study material will be available for unit I11 in June 2016. Online exam available from September 2016, written exam for international candidates available from April 2017.

#### Credit awards for similar units

Due to the extent of syllabus overlap, certain combinations of units will result in only one award of credits. Where two comparable units are held, the higher of the two credit figures will be added to your CII Learning Account. However, should you wish, you may still choose to sit an 'overlapping' unit in order to enhance your knowledge (for which you will gain no credits).

Visit www.cii.co.uk/similar-units for details.

12 Study options 13

Once you've chosen your unit you can purchase a corresponding study option providing core learning support across the unit syllabus.

Study options	Qualifications/	Cost per unit	
	units	Member	Non-member
Blended learning programme Includes: study text with updates, RevisionMate online study support, exam guide, key fact booklet, Learn interactive tutorial, 20% off any revision course for the unit selected and first exam entry.  See page 14 for information on revision aids. Non-members can join at the point of purchase and benefit from a waiver of the membership admission fee.	Certificate units: IF1–IF8	£278	Not available
Study text and exam package Includes the provision of a study text with updates (see 'Study text with updates' below for more information) and first exam entry.	Award units: LM1 and LM2 as a package LM1	£302	f312 f193
	LM2	£217	£282
Study text with updates  Offering structured self-study that develops understanding and learning of the	Exam-assessed Dip and Ad Dip units	£140 (ebook excl. VAT £117)*	£162 (ebook excl. VAT: £135)*
exam syllabus. Chapters clearly define learning outcomes and include self-test questions. Study texts are offered in either printed or ebook format. Includes electronic updates and access to a host of online study support services through our RevisionMate study tool (RevisionMate not available for unit 590).  *Non-EU candidates: CII ebooks attract Value Added Tax (VAT) in the EU.	Certificate units: IF1–IF9, I10 Available Jun 16:	£121 (ebook excl. VAT £101)*	£149 (ebook excl. VAT: £124)
Non-EU customers selecting the ebook option pay the 'excl.VAT' price.	Award unit: FIT	£45	£79 (includes 12 month's membership)
Mixed assessment and study text  This option includes the provision of a study text with updates and is assessed by a combination of coursework and multiple-choice exam. Mixed assessment will be rolled out to all Diploma units by April 2018.  See opposite for more information and visit www.cii.co.uk/mixedassessment	<b>Dip units:</b> M05, M80, M81, M85, M92 <b>Available Apr 16:</b> M21, M93, M94, M96, M97	£402	£484
Coursework assessment and study text  This 12 month learning course includes the provision of a study text (see above for more information) for all units except 993 and marking of a series of assignments.	Ad Dip units: 530, 820, 930, 945, 960, 990, 992	£436	£517
See opposite for more information and visit <b>www.cii.co.uk/coursework</b> to access candidate guidelines and instructions prior to enrolling.	Ad Dip unit: 993	£1,093	£1,350
Continuous assessment and study text This 12 month tutor assisted learning course includes the provision of a study text (see above for more information) and marking of a series of assignments. Candidates meeting the qualifying requirements in this course will have a fixed increase of 10% of the total marks available on the exam paper applied to their exam result. Past results have indicated significantly higher success rates for candidates who have selected this form of study.  See opposite for more information and visit www.cii.co.uk/ca	Exam-assessed Dip and Ad Dip units (excl. units P66, P67 & 590)	£257	£292
Add continuous assessment to study text with updates Only available to those who have not previously submitted assignments for that unit under a current or previous continuous assessment course.	Units as above	£117	£130
<b>Dissertation</b> This 18 month advanced-level tutor assisted learning course includes assessment of the dissertation by subject matter experts. There is no study text for this option.	<b>Ad Dip units:</b> 991, 994	f1,093	£1,350

## Study option guidance

#### Exam assessed units

#### FIT and Certificate-level units:

Study options are based on a specified enrolment period, during which time you should sit the exam whilst your material remains current with any updates being provided online.

The 2015 enrolment period has been extended and will run until 30 April 2016. This is due to the need to incorporate details of Solvency II and the Insurance Act into 2016 unit syllabuses.

Study material for the 2016 enrolment period will be available from February, with assessment from 01 May-31 December 2017.

#### Diploma and Advanced Diploma level units:

Study options for these units come with a 12 month enrolment period, during which time you can access online study text updates and you will be sent any new study text editions that are published (regardless of whether or not you hold a pass in the unit). This ensures your material is applicable to at least two exam sessions.

#### Mixed assessment

Candidates must complete and pass the coursework assignment within six months of enrolment and one multiple-choice question exam within 18 months of enrolment. Those failing to do so will need to re-enrol and complete a new multiple-choice question exam and assignment. In the event of a failed assignment or missed assignment deadline (resulting in a timed-out notification), a resubmission may be purchased by contacting Customer Service. See page 18 for fees. Please note that a maximum of two assignment re-submissions may be purchased per unit enrolment. In the event of a failed multiple-choice question exam, this may be re-booked by contacting Customer Service. See page 18 for fees.

#### Coursework assessment

To complete the unit, all three written assignments must be passed, including any re-submissions, during the 12 month enrolment period. Otherwise, you will need to re-enrol and complete three new assignments. In the event of a failed assignment or missed assignment deadline (resulting in a timed-out notification), a resubmission may be purchased by contacting Customer Service. See page 18 for fees. Please note that a maximum of two assignment re-submissions may be purchased per assignment.

#### Continuous assessment

Assignments are accessed and submitted online via RevisionMate. As you work through each assignment and gain feedback from your tutor, you will be able to gauge your progress.

This option is not available for either coursework or mixed assessment. As a result it will be withdrawn on those units switching from exam assessment to coursework/mixed assessment. Please note, the final exam session for a unit will be the final opportunity for continuous assessment to be used towards your exam mark.

For more information visit www.cii.co.uk/ca

#### Dissertation

Candidates must complete a dissertation on an agreed subject within 18 months of enrolment. After enrolment, candidates submit a proposed dissertation topic for approval, before commencing work on the dissertation itself.

#### Study option renewal

You can extend the life of your study text enrolment once your course has expired by purchasing a study option renewal. For FIT and Certificate units you'll receive the next edition of the study text together with electronic updates. For Diploma and Advanced Diploma units you'll receive updates for a further 12 months. These options are renewable on an annual basis

and you will be sent a letter inviting you to update your material. Turn to **page 3** of the application form at the back of this brochure for details of fees or visit **www.cii.co.uk/qualifications** (select your qualification then unit).

## RevisionMate study support

Available to candidates with a current study option enrolment (excludes unit (590) Principles of Takaful), RevisionMate gives free access to an unrivalled suite of support tools designed to maximise the chances of exam success.

These typically include:

- Online study text provided for quick reference (requires internet connection)
- Study planner build a routine and manage time most effectively
- Study tips get practical guidance on achieving the most from your studies
- Student discussion forum share common queries and learn with neers
- Quiz questions check understanding of the study text
- Exam guide practise exam technique by downloading the latest CII exam guide.

For more information visit www.cii.co.uk/revisionmate

#### ebooks

Study texts and key fact booklets are available in ebook format, allowing you to study on the move and reduce your carbon footprint. The cost (incl. VAT) is the same as the equivalent printed study text, so when ordering just choose which version you want.

Once ordered, you'll be given access to a variety of formats (downloaded from RevisionMate) suitable for the majority of popular devices, such as iPad and Kindle. Ebooks require appropriate ereader software to be installed on your portable device or computer. Please note that once downloaded ebooks are non-refundable.

Study text ebooks give you access to the same benefits as the printed study text, with the same enrolment period, updates to content and access to RevisionMate.

Further information and free sample chapters can be found online at www.cii.co.uk/ebooks

## **Delivery of materials**

#### **Printed**

Once we've received your order you should allow 5 days for delivery of printed material within the UK and 21 days outside the UK. Study options delivered to a UK address will need to be signed for and include email/SMS delivery notifications and online tracking. To be kept updated on the progress of your delivery please ensure you have provided us with a valid email address and mobile number. Postage fees apply. Refer to section D of the application form for more information.

#### **Electronic**

For material received electronically, such as ebooks, we aim for same-day delivery for orders received before midday, Monday to Friday. Once ready to access, you'll receive an email with instructions on how to access your material.

## Exam entry fees

Where exam is the selected assessment method, there is a standard exam entry fee per unit. See pages 18–19 for details.

## **14 Revision support**

If you've selected an individual study option, you can supplement your learning with a range of revision aids, each developed to maximise your chances of passing.

Revision aids	Units	Cost per unit	
		Member	Non-member
Exam guides  For written exams these comprise a past paper with examiners' comments on candidates' performance and key points for inclusion in your answers. For online-tested units these comprise a complete mock exam and answers, highlighting syllabus areas covered and useful hints.  Study option enrolees can download the latest exam guide for free from RevisionMate. Alternatively, these are available to purchase online at www.cii.co.uk/qualifications (supplied as PDF files for you to print off).	Available for exam-assessed units (excl 590) Free example papers are available for all coursework units.	f12 (f10 excl. VAT)*	£13 (£10.83 excl. VAT)*
Key fact booklets  Key fact booklets summarise the key information contained in the study text and are perfect for studying whilst travelling to and from work or in situations when reading a study text is impractical. Available as either printed pocket-sized booklets or in ebook format. The cost of e-key fact booklets includes VAT, see the 'ebook' section on page 13 for more information.	FIT, IF1-IF9, I10, LM1, LM2, P05/ M05, P80/M80, P81/M81, P85/ M85 and P92/ M92 Available Jul 16: I11	£26	£30
Question packs  Delivered online through RevisionMate, question packs provide comprehensive, flexible and interactive self-testing of the unit syllabus. Depending on the unit chosen, these contain 150–225 questions.	IF1-IF4, IF8, LM1, LM2	£26 (£21.67 excl. VAT)*	£30 (£25 excl. VAT)*
Learn interactive tutorial  This elearning course provides highly interactive study and is backed by a revision assessment tool for you to check understanding as you progress.  Minimum system requirements:  Operating system: Windows/OSX/Android/iOS  Web browser: Latest versions of IE/Safari/Firefox/Chrome  To check compatibility with a computer or device you can access a course demo at www.cii.co.uk/elearning	FIT, IF1–IF8	£59 (£49.17 excl. VAT)*	£66 (£55 excl. VAT)*

<sup>\*</sup>Non-EU candidates: Exam guides, question packs and Learn interactive tutorials attract Value Added Tax (VAT) in the EU. Non-EU customers pay the 'excl. VAT' price where one is indicated.

Delivered by our expert tutors, CII revision courses offer valuable support to help you prepare for your exam or coursework assignments.

Revision courses	Units	Cost per unit	
		Member	Non-member
Revision days	FIT, IF1–IF4, IF7, IF9, LM1	£225	£265
CII revision courses provide expert tutor support and are designed to improve your chances of passing.  Courses enable you to:  Explore the syllabus in detail  Clarify areas of concern in the syllabus  Discover what the examiner is looking for  Discuss common mistakes and how to avoid them	M05, M92, P05/M05, P21, P66, P67, P80, P81, P85, P86, P90, P91, P93, P94, P96, P97, P98	£260	£300
Learn useful revision and exam techniques.	530, 590, 945	£290	£340
Two day revision workshops	LM2	£390	£460
Two day revision workshops provide all the benefits of the one day course but			
offer increased opportunity to interact with the tutor and fellow students, plus	P05/M05, P97	£425	£515
allotted time to practise exam technique and to gain feedback on your answers.	590	£445	£535
Evening classes  Ideal for those candidates who find that work commitments prevent them from attending courses during working hours.  Courses are made up of six evening sessions running over six weeks.	P05/M05, P97	£400	£480

#### When?

Revision courses for units assessed by written exam are usually scheduled 3–4 weeks before the April and October exam sessions.

Courses for units assessed by multiple choice question exams or coursework are offered throughout the year according to demand.

#### Where?

Courses are held throughout the UK, and whilst locations vary according to demand, venues include: London, Birmingham, Bristol, Doncaster and Glasgow.

#### Making your choice

The latest course dates and locations can be viewed online at www.cii.co.uk/examsuccess

Alternatively you can contact Customer Service on +44 (0)20 8989 8464.

In 2015 candidates who attended a CII revision course improved their chances of success by up to 59%.

Source: CII Statistics 2015

15

16 Exam entry

**17** 

You should plan to enter the exam as soon as you're ready. This section contains exam deadlines and dates.

## Online exams

Exam dates for online-tested units are released online up to four months in advance. These are scheduled year-round at exam centres across the UK. Results are notified immediately on completion. Visit **www.cii.co.uk/online** for more information.

## Written exam deadlines

The following information applies to Diploma and Advanced Diploma written exams together with non-UK FIT, Certificate and Diploma mixed-assessment exams (excludes UK mixed-assessment multiple-choice question exams).

		April 2016	October 2016
Continuous assessment	Recommended last date for continuous assessment enrolment	08 Jan 16	01 Jul 16
	Last date for continuous assessment assignments to be with your tutors	18 Mar 16	09 Sep 16
	•	•	
		April 2016	October 2016
Exam entry The following entry	• At normal fee	April 2016 02 Mar 16	October 2016  24 Aug 16

#### Once entered for an exam:

- an exam entry confirmation will be sent within seven working days from receipt of your application
- $\bullet \ \ \text{an exam admission permit} \ \text{will be sent ten working days before the exam begins or six weeks for non-UK applicants.}$

		April 2016	October 2016
Exam sittings	Exams are scheduled on the following dates	11–13 Apr 16	04-06 Oct 16
Exam results Results are released online	<ul> <li>Diploma/Advanced Diploma units (excl. unit 590)</li> <li>UK exam centres</li> </ul>	10 Jun 16	02 Dec 16
at www.cii.co.uk/results (you will need to log in	Unit 590 – UK exam centres	17 Jun 16	09 Dec 16
using your CII PIN and password) and sent by 1st class post on the following	Diploma/Advanced Diploma units – international exam centres	17 Jun 16	09 Dec 16
dates.	Certificate units – international centres	20 May 16	11 Nov 16

#### Important information for written exam entrants

- Please contact Customer Service if you do not receive your exam entry confirmation or exam admission permit, either by emailing admissionpermitenquiries@cii.co.uk or calling +44(0)20 8989 8464.
- When you receive your exam admission permit you **must** read it in full and check whether any change has been made to the date or times of the units for which you have entered and that the units shown on your permit are those that you intend to sit. If there is any discrepancy you should contact Customer Service immediately.
- By taking a CII exam you are agreeing to the regulations stated on the exam admission permit as well as those detailed at www.cii.co.uk/exampolicies

## Written exam timetable

The following dates apply to Diploma and Advanced Diploma exams together with non-UK FIT and Certificate exams. The CII reserves the right to make changes to the published dates where necessary.

Exam unit	Date	Time		
Non-UK FIT & Certificate				
(FIT) Foundation Insurance Test	11 Apr/04 Oct	09:30		
(IF1) Insurance, legal and regulatory	11 Apr/04 Oct	13:00		
(IF2) General insurance business	11 Apr/04 Oct	16:30		
(IF3) Insurance underwriting process	11 Apr/04 Oct	09:30		
(IF4) Insurance claims handling process	11 Apr/04 Oct	16:30		
(IF5) Motor insurance products	11 Apr/04 Oct	13:00		
(IF6) Household insurance products	11 Apr/04 Oct	13:00		
(IF7) Healthcare insurance products	11 Apr/04 Oct	09:30		
(IF8) Packaged commercial insurances	11 Apr/04 Oct	16:30		
(IF9) Customer service in insurance	11 Apr/04 Oct	16:30		
(I10) Insurance broking fundamentals	11 Apr/04 Oct	16:30		
(LM1) London market insurance essentials	11 Apr/04 Oct	13:00		
(LM2) London market insurance principles and practices	11 Apr/04 Oct	09:30		
Diploma				
(P05) Insurance law Last exam Oct 16 <sup>1</sup>	12 Apr/05 Oct	14:00		
(P21) Commercial insurance contract wording	11 Apr/04 Oct	16:30		
(P61) Life, critical illness and disability underwriting	13 Apr/06 Oct	14:00		
(P62) Life, critical illness and disability claims	12 Apr/05 Oct	09:30		
(P63) Long term insurance business	13 Apr/06 Oct	09:30		
(P64) Private medical insurance practice	12 Apr/05 Oct	14:00		
(P66) Delegated authority	12 Apr/05 Oct	14:00		
(P67) Fundamentals of risk management	12 Apr/05 Oct	09:30		
(P80) Underwriting practice Last exam Oct 16 <sup>1</sup>	11 Apr/04 Oct	09:30		
(P81) Insurance broking practice Last exam Oct 16 <sup>1</sup>	11 Apr/04 Oct	13:00		
(P85) Claims practice Last exam Oct 16 <sup>1</sup>	11 Apr/04 Oct	16:30		

Exam unit	Date	Time
Diploma		
(P86) Personal insurances	11 Apr/04 Oct	09:30
(P90) Cargo and goods in transit insurances	13 Apr/06 Oct	09:30
(P91) Aviation and space insurance	13 Apr/06 Oct	14:00
(P92) Insurance business and finance <b>Last exam Apr 16</b> <sup>1</sup>	12 Apr	09:30
(P93) Commercial property and business interruption insurances	13 Apr/06 Oct	09:30
(P94) Motor insurance	12 Apr/05 Oct	14:00
(P96) Liability insurances	13 Apr/06 Oct	14:00
(P97) Reinsurance	13 Apr/06 Oct	14:00
(P98) Marine hull and associated liabilities	12 Apr/05 Oct	09:30
Non-UK Diploma mixed assessment <sup>2</sup>		
(M05) Insurance law	11 Apr/04 Oct	09:30
(M21) Commercial insurance contract wording	04 Oct	16:30
(M80) Underwriting practice	11 Apr/04 Oct	09:30
(M81) Insurance broking practice	11 Apr/04 Oct	13:00
(M85) Claims practice	11 Apr/04 Oct	16:30
(M92) Insurance business and finance	11 Apr/04 Oct	13:00
(M93) Commercial property and business interruption insurances	04 Oct	13:00
(M94) Motor insurance	04 Oct	16:30
(M96) Liability insurances	04 Oct	13:00
(M97) Reinsurance	04 Oct	09:30
Advanced Diploma		
(530) Economics and business Last exam Oct 16 <sup>3</sup>	13 Apr/06 Oct	09:30
(590) Principles of Takaful	12 Apr/05 Oct	14:00
(945) Marketing insurance products and services <b>Last exam Oct 16</b> <sup>3</sup>	12 Apr/05 Oct	09:30

#### Notes

- 1 After the last written exam session assessment will be by mixed assessment only.
- 2 Dates are applicable to international candidates only. Mixed assessment multiple-choice exams are assessed year-round within the IIK
- 3 After the last written exam sessions assessment will be by coursework only.

18 Costs, fees and refunds

## **CII** membership

For those candidates wishing to become CII members, one of the subscription fees shown below are payable, in addition to a one-off £37 admission fee.

If you pay the subscription fee by monthly direct debit, we will spread the cost of the admission fee across your 12 monthly payments.

#### **UK residents**

CII membership level	Monthly fee	Annual fee
Ordinary member	£6.12	£73
Cert CII*	£9.87	£118
Dip CII **	£13.12	£157
ACII	£13.99	£167

#### Non-UK residents

CII membership level	Non-UK residents Annual fee	Low GDP† subscription annual fee
Ordinary member	£53	£37
Cert CII*	£80	£48
Dip CII **	£95	£60
ACII	£97	£70

- \* Same fee applies to Cert CII (Claims)/(Customer Service)/(Health and Protection)/(Insurance Broking)/(London Market)
- \*\* Same fee applies to Dip CII (Claims)
- † A discounted membership fee is available for individuals resident in low GDP countries. See below for details.

**Important note:** An additional £3 subscription fee is payable for membership of the Insurance Institute of London.

## Low GDP discount

Residents of the countries listed below benefit from a special membership rate (see above for details) and a 50% discount on 'study text with updates', 'coursework assessment and study text', as well as all revision aid products. Additionally, the coursework element of mixed assessment packages is eligible for a 50% discount (exam element of mixed-assessment packages not discountable).

Note: Discount not available for unit (590) Principles of Takaful.

Residents of the following countries are eligible: Afghanistan, Armenia, Bangladesh, Benin, Bhutan, Bolivia, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, China, Comoros, Congo (Dem. Republic of), Cote d'Ivoire, Djibouti, Egypt, El Salvador, Eritrea, Ethiopia, Gambia, Georgia, Ghana, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, India, Indonesia, Kenya, Kiribati, Korea (Dem. Peo. Rep. of), Kosovo, Kyrgyzstan, Lao People's Democratic Rep., Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Micronesia, Morocco, Mozambique, Myanmar, Nepal, Nicaragua, Niger, Nigeria, Pakistan, Papua New Guinea, Philippines, Republic of Moldova, Rwanda, Samoa, Sao Tome and Principe, Senegal, Sierra Leone, Solomon Islands, Somalia, South Sudan, Sri Lanka, Sudan, Swaziland, Syrian Arab Republic, Tajikistan, Tanzania (United Rep. of), Thailand, Timor Leste, Togo, Uganda, Ukraine, Uzbekistan, Vanuatu, Vietnam, West Bank and Gaza, Yemen, Zambia, Zimbabwe.

## Associated and affiliated institute member pricing

Candidates who are members of an overseas associated or affiliated institute, and are residents of the same country, may purchase study materials and enter for CII exams at the same price as that charged to CII members (see page 21 for a full list of these institutes).

## Exam entry

For Diploma and Advanced Diploma units the fees shown are for entries received before normal closing dates.

Units	Member	Non-member
Foundation Insurance Test	£74	£74
LM1 re-sit (first exam included with study package)	£80	£108
LM2 re-sit (first exam included with study package)	£104	£144
All other Certificate units	£104	£144
Diploma units * (excl. mixed- assessment units)	£123	£168
Advanced Diploma units	£130	£178

Late entry fee: For exam entries received after the normal closing date, up to two weeks before the session, the normal fee is payable together with a late entry fee of £83 per unit. This is subject to space being available at the exam centre.

#### Mixed assessment exam re-sits

In the event of a failed multiple-choice question exam the following fees apply to re-book: £123 members/£168 non-members.

## Coursework and mixed assessment assignment re-submissions

In the event of a failed assignment or missed assignment deadline (resulting in a timed-out notification), the following fees apply to re-submit: £126 members/£172 non-members, per assignment.

## Change of exam session, unit or centre

Change after entry:

£44

#### Certificate units (UK)

Changes must be requested at least 21 days before the date of the exam for which you have entered. Multiple changes will be covered by a single fee provided they are submitted together.

#### FIT and Certificate units (non-UK)/Diploma/Advanced Diploma units

Changes must be requested before the relevant closing date for the exam entry at normal fee. Multiple changes will be covered by a single fee provided they are submitted together.

**Note:** In respect of all units, no change, apart from your address or name (which must be supported by original or certified evidence), can be made to your exam entry after the specified deadlines set out on **page 16.** After the relevant deadline has passed should you wish to withdraw you will not receive a refund except in the case of illness.

## Exam entry refunds

Should you wish to cancel\* your exam entry you will need to contact Customer Service. The refunding of any entry fees will be subject to the charges laid out in the table below. Please note this does not affect your statutory rights.

Certificate units (UK)	Cancellation of an exam entry at least 21 days before the date of the exam for which you have entered	50% of exam entry fee
Certificate (non-UK)/ Diploma/Advanced Diploma units	Cancellation of an exam entry before the closing date at normal fee	
All units	Absence from exam with medical evidence (to be received within two months of the date of the exam)	50% of exam entry fee or free entry

<sup>\*</sup> For more information regarding the cancellation of CII products and services, please see page 21.

## Exam post-results review of marking

Further details including any fees payable can be found at www.cii.co.uk/exampolicies

<sup>\*</sup> No additional fee payable for mixed-assessment multiple-choice question exams.

20 Important information 2

#### Exam centres – UK and non-UK

Places are allocated on a first-come, first-served basis.

Every effort is made to ensure you receive your preferred choice, however, if a centre you choose is not available for a particular sitting you will be allocated to your second choice or another convenient centre.

It is planned that all centres, including international, will be available in April and October.

#### UK, Channel Islands, Isle of Man & Ireland

Centre	Code	Centre	Code
Aberdeen	010	Leicester	046
Belfast	015	Limerick	303
Birmingham	005	Lincoln	047
Bolton	080	Liverpool	002
Bournemouth	018	London	001
Bristol	021	Manchester	003
Cambridge	022	Middlesbrough	
Cardiff		Mid Kent	050
Carlisle	025	Newcastle-upon-Tyne	008
Chelmsford	026	Northampton	052
Chester	028	Norwich	007
Croydon	030	Nottingham	
Douglas, IoM	091	Perth	OF E
Dublin	301	Peterborough	057
Edinburgh	009	Plymouth	057
Exeter	035	Preston	
Folkestone	087	Reading	0/0
Glasgow	004	Sheffield	0/2
Gloucester	036	Shrewsbury	0/2
Guernsey	090	Southampton	064
Guildford	038	Stoke-on-Trent	065
Horsham	082	Stratford-upon-Avon	066
Hull	041	Swansea	067
Inverness	043	Tunbridge Wells	071
Ipswich	044	Watford	072
Jersey	081	York	075
Leeds	006		•

#### International centres

Centre	Code	Centre	Code
North America		Central America	
Chicago (USA)	435	Belize City (Belize)	577
Nova Scotia (Canada)	663	Mexico City (Mexico)	488
Toronto (Canada)	531	South America	
Caribbean		Buenos Aires (Argentina)	685
Bridgetown (Barbados)	423	Bogota (Colombia)	421
Castries (St Lucia)	595	Georgetown (Guyana)	451
Freeport (Bahamas)	570	Lima (Peru)	542
George Town (Grand Cayma	n) 597	Rio de Janeiro (Brazil)	514
Grand Turk (Turks & Caicos		Santiago (Chile)	730
Islands)	702	Europe	
Kingston (Jamaica)	471	Athens (Greece)	411
Nassau (Bahamas)	498	Barcelona (Spain)	557
Port of Spain (Trinidad)	511	Berne/Basel (Switzerland)	568
St John's (Antigua)	605	Bucharest (Romania)	706

Centre	Code	Centre	Code
Budapest (Hungary)	676	Cairo (Egypt)	427
Cologne (Germany)	448	Casablanca (Morocco)	433
Copenhagen (Denmark)	438	Dammam (Saudi Arabia)	407
Gibraltar	452	Doha (Qatar)	617
Helsinki (Finland)	705	Dubai (UAE)	547
Istanbul (Turkey)	461	Jeddah (Saudi Arabia)	553
Kiev (Ukraine)	405	Safat (Kuwait)	475
Madrid (Spain)	482	Manama (Bahrain)	414
Milan (Italy)	489	Muscat (Oman)	587
Moscow (Russia)	649	Riyadh (Saudi Arabia)	572
Munich (Germany)	594	South Asia	
Nicosia (Cyprus)	501	Ahmedabad (India)	659
Riga (Latvia)	701	Bangalore (India)	661
Rotterdam (Netherlands)	642	Bhopal (India)	668
Sofia (Bulgaria)	417	Chandigarh (India)	434
Tblisi (Georgia)	713	Chennai (India)	481
Valetta (Malta)	535	Colombo (Sri Lanka)	437
Vilnius (Lithuania)	729	Delhi (India)	442
Warsaw (Poland)	700	Dhaka (Bangladesh)	440
Yerevan (Armenia)	719	Hyderabad (India)	724
Central Asia		Islamabad (Pakistan)	718
Almaty (Kazakhstan)	712	Jaipur (India)	662
Baku (Azerbaijan)	608	Karachi (Pakistan)	468
West & Central Africa		Kolkata (India)	727
Accra (Ghana)	401	Lahore (Pakistan)	477
Cameroon (Buea)	673	Lucknow (India)	665
Freetown (Sierra Leone)	449	Mumbai (India)	422
Lagos (Nigeria)	476	Patna (India)	505
Horn and East Africa		Pune (India)	731
Addis Ababa (Ethiopia)	402	Thiruvananthapuram (India)	667
Dar Es Salaam (Tanzania)	441	East Asia	
Asmara (Eritrea)	710	Beijing (China)	670
Kampala (Uganda)	465	Hong Kong	457
Khartoum (Sudan)	469	Seoul (Korea)	627
Kigali (Rwanda)	415	Shanghai (China)	671
Mombasa (Kenya)	490	Taipei (Taiwan)	527
Nairobi (Kenya)	497	Tokyo (Japan)	546
Southern Africa		South East Asia	
Blantyre (Malawi)	548	Bangkok (Thailand)	416
Bulawayo (Zimbabwe)	426	Ho Chi Minh City (Vietnam)	711
Gaborone (Botswana)	618	Jakarta (Indonesia)	443
Harare (Zimbabwe)	517	Kuala Lumpur (Malaysia)	472
Johannesburg (South Africa)		Pasig City (Philippines)	672
Lilongwe (Malawi)	615	Phnom Penh (Cambodia)	728
Lusaka (Zambia)	480	Singapore	521
Ndola (Zambia)	499	Australasia	F2/
North Africa,		Sydney (Australia)	526
Middle East & Gulf	600	Indian Ocean	F10
Abu Dhabi (UAE)	609	Port Louis (Mauritius)	510
Amman (Jordan) Beirut (Lebanon)	408 475	Mahe (Seychelles)	607
Denut (Lenanon)	675	Malé (Maldives) Atlantic	664
		Hamilton (Bermuda)	456
		St Helena	669

**Note:** Occasionally, exams may have to be held at locations other than those shown. Please remember to check your admission document to confirm all details of your exam.

## Access arrangements

Provisions can be made for candidates taking CII exams who have different educational requirements or disabilities. To find out more, including how to request reasonable adjustments, visit www.cii.co.uk/exampolicies

## CII membership

If you are not already a CII member, you can become a member when you apply for the Certificate/Diploma/Advanced Diploma. Membership of the CII is open to anyone wholly/mainly employed or engaged in work connected with insurance and/or financial planning. If you wish to apply for membership and it is not clear from your application form that you work in insurance or financial planning, please provide brief details of the nature of your work and the proportion of your time spent on insurance matters on a separate sheet of paper.

#### Local institutes

If you are a CII member living in the UK, the Channel Islands or the Isle of Man you will automatically become a member of a local institute. These are local hubs providing you with a programme of services, typically including: CPD events, exam revision courses, social and networking activities and local news and market information. When joining please ensure that you select your preferred location from the list provided below and enter the relevant name in the space provided on the application form.

#### List of local institutes:

Aberdeen; Bedford & Milton Keynes; Belfast; Birmingham; Blackburn & Burnley; Bolton; Bournemouth; Bradford; Bristol; Cambridge; Cardiff; Carlisle; Chelmsford & S Essex; Cheltenham & Gloucester; Chester & North Wales; Coventry; Edinburgh; Exeter; Folkestone, Canterbury & E Kent; Glasgow; Guernsey; Guildford; Halifax; Hull; Inverness, the Highlands & Islands; Ipswich, Suffolk & N Essex; Isle of Man; Jersey; Kendal; Leeds; Leicester; Lincoln; Liverpool; London; Luton & St Albans; Manchester; Mid Kent; Middlesbrough; Newcastle-upon-Tyne; Northampton; North Downs; Norwich; Nottingham; Perth & Dundee; Peterborough; Plymouth & Cornwall; Preston & Blackpool; Reading; Royal Tunbridge Wells; Sheffield; Shropshire & Mid Wales; Southampton; Stoke-on-Trent; Stratford-upon-Avon; Sussex; Swansea & West Wales; Swindon; Watford; York.

The area covered by the Insurance Institute of London (IIL) is defined as all London postal districts except the following: N9, N11, N14, N21, NW9, E4, E6, E7, E10, E11, E12, E13, E15, E16, E17, E18, W3, W4, W5, W6, W7, W12, W13, SW20, SE20, SE25. There is an additional subscription fee for IIL members of £3.

### Associated or affiliated institutes

If you live in a country/region where an associated or affiliated institute is established (see following list) you should apply to the secretary of the institute concerned for details of local membership. Contact details can be found at www.cii.co.uk/affiliated-institutes

Individuals living outside the UK who are members of an associated or affiliated institute may enter the CII exams and purchase study materials at the same prices as those charged to members of the CII. Associated/affiliated institute membership number must be provided as proof of membership.

#### Associated institutes:

Ireland (Cork, Dublin, Galway, Limerick, Sligo).

#### Affiliated institutes:

The Australian and New Zealand Institute of Insurance and Finance (ANZIIF), The Insurance Institute of the Bahamas, The Insurance Institute of Barbados, The Bermuda Insurance Institute,
The Insurance Institute of Canada, Taiwan Insurance Institute (The Insurance Institute of the Republic of China), The Insurance Institute of Cyprus, The Insurance Institute of Egypt, Emirates Insurance Association, The Insurance Institute of Ghana, The Insurance Institute of Insurance Institute of Insurance and Risk Management (IIRM), The Insurance Institute of

India, The Indonesian Insurance Institute (AAMAI), The Insurance Institute of Jamaica, The Insurance Institute of Kenya, The Insurance Institute of Lilongwe, The Insurance Institute of Malawi,

The Malaysian Insurance Institute, The Insurance Institute of Mauritius, The Insurance Institute of Namibia, The Netherlands Institute for Banking, Insurance and Investment (NIBE-SVV), The Chartered Insurance Institute of Nigeria, The Pakistan Insurance Institute, The Insurance Institute of Papua New Guinea, The Philippines Insurance Institute, Inc, University of Insurance and Banking, Poland, The Insurance Institute of Riyadh, St Lucia Insurance Institute, Singapore Insurance Institute, The Insurance Institute of South Africa, The Sri Lanka Insurance Institute, The Insurance Institute, The Insurance Institute, The Insurance Institute of Uganda, West African Insurance Institute (WAII), The Insurance Institute of Zambia, The Insurance Institute of Zimbabwe.

## **Delivery**

From the date of receipt by the CII of your order please allow 5 days within the UK or 21 days outside the UK for delivery of printed materials. Materials delivered to a UK address will need to be signed for and include email/SMS delivery notifications and online tracking. To be kept updated on the progress of your delivery please ensure you have provided us with a valid email address and mobile number.

For material delivered electronically (such as ebooks) we aim for same day delivery for orders before midday Monday to Friday (customers receive an email to confirm their purchase is ready to download).

## Your right to cancel

In accordance with The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 you have a right of cancellation in respect of the Products and Services sold by the CII, which right shall (subject to the Regulations) expire 14 calendar days from the day on which either the Products are received by you, or a person nominated to receive the Products on your behalf, or your order for Services is accepted by the CII.

Note: No right of cancellation or refund is available in respect of ebooks or any other electronic download of the Products and Services once the download has started. You acknowledge that, by commencing the download of the Products or Services, your right to cancel under 29(1) of the Regulations will be lost. Should you wish to cancel, notice should be sent to Customer Service. Where Products have been supplied to you prior to such cancellation they must be returned to us, in the condition in which they were supplied to you, at your expense. Reimbursement for any monies paid by you which relate to the cancellation will be sent to you within 14 days of receiving the notice of cancellation or if Products are to be returned to us, within 14 days of their receipt or proof of sending.

Any request for entry to an exam received less than 14 days before the exam date shall be treated as express consent for the CII to provide a service. This express consent will also be treated as formal acknowledgement by you that your rights to cancellation under Regulation 29(1) of the Regulations will be lost upon receipt of your application form by the CII. In the event of less than 14 days' notice of cancellation being given in respect of an entry for an exam sat online, and if, where applicable, the CII is unable to recover costs suffered as a result of such short notice cancellation, then the CII can recover these costs from you.

## **22 Important information** continued

## Copyright

All CII study materials are copyrighted. By placing an order you undertake to use the materials for your own purposes only and not to sell, lend or give them to anyone else. Any form of copying of materials is prohibited.

## Additional terms, conditions and regulations

Please note there are additional terms and conditions which apply to all purchases of goods or services from the CII which you agree to be bound by upon completion of your order. By taking a CII exam you are agreeing to the regulations detailed on the exam admission document sent to you prior to the exam date (see **page 16** for more information on the exam admission document).

Full details of these terms, conditions and regulations can be found at www.cii.co.uk/exampolicies and www.cii.co.uk/tandc

## **Equal opportunities**

The CII is committed to creating and maintaining conditions which give access to its education and assessment provision regardless of age, disability, pregnancy, maternity, marriage/civil partnership, race, religion and belief, sex, sexual orientation, or transgender status.

## Appeals procedure

The CII is committed to open and fair processes and as part of this process runs a transparent appeals process. For more information visit www.cii.co.uk/appeals

Once you have read important information on pages 20–22, you can either:

- complete and submit your application online at www.cii.co.uk/qualifications
- phone through your order to Customer Service on +44 (0)20 8989 8464 ensuring that you have your credit/debit card details ready
- complete the form below and post or fax +44 (0)20 8530 3052 to Customer Service.

# Insurance qualifications application form

ICI005 (05/16)

	ontact v	vith t	he Cl	I <b>!?</b> (PI	ease t	ick) [	Y	'es		No								_									
ease give your CII/PFS perm	ıanent i	denti	ity nu	mber	(PIN												PIN										
Mr/Mrs/Miss/ Ms/Other							urnar ily na																				
Forename/ Given name(s)																											
Gender (Please tio	ck)	Male	: [	Fe	male	9													Date	of l	oirth						
Employer's name																											
Tel										Ext					Мо	bile											
Work address																							Ī				
																			İ			i					
Postcode								]	Cour	itry												Ī					
Home address								<u>-</u> 																			
									1												1						
Postcode								]	Cour	itry																	
email				T			T	- 	1					Ī					Ī	1			Ī				
k address to be used for po ease tick one box per categ	ostal co	rresp	onde	ence (	Please	e tick)	) [	Ноі	me		Worl	(															
ck address to be used for posesse tick one box per categor of organisation  Bank/Building Society  Lloyd's	eostal cory	roker oss ad	/Inter djuste	media r/Loss	ry s asse	essor		Co Rei	nsulta	nce co	ompan	y/bro	oker		Othe Com			ny				Leg Fina Oth	ance				
Lloyd's  ea of work  Administration/Processing	eostal cory	roker oss ad	/Inter djuste g	media r/Loss	ry s asse	essor		Co Rei	nsulta insura aims/l	nce co	ompan	y/bro	oker		Othe Com	r plianc		пу				Fina	ance				
ck address to be used for posease tick one box per categore of organisation  Bank/Building Society  Lloyd's  ea of work  Administration/Processing  HR/Training	cory B	roker oss ad rokin isk m	/Inter djuste g	media r/Loss	ry s asse	essor		Co Rei	nsulta insura aims/I les/M	nce co	ompan djustii ng remen	//bro	oker		Othe Com Unde Seni	r plianc erwriti	e ng					Fina	ance	sory,	/Con	troll	er
ck address to be used for potential contents on the category  Bank/Building Society  Lloyd's  ca of work  Administration/Processing  HR/Training  category  Board member	sory BBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBB	roker oss ad rokin isk m	/Inter djuste g anage	media r/Loss	ry s asse	essor		Co Rei	nsulta insura aims/l les/M ddle r anch, (	nce co	ompan djustii ng remen	//bro	oker		Othe Com Unde Seni	r plianc erwriti or mai	e ng					Fina	ance	sory,	/Con	troll	er
ck address to be used for posease tick one box per categore of organisation  Bank/Building Society  Lloyd's  ea of work  Administration/Processing  HR/Training  b category  Board member (CEO, Director)	sory BBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBB	oss ad rokin isk m usine	/Inter djuste g anage	media r/Loss	ry s asse	essor		Co Rei	nsulta insura aims/l les/M ddle r anch, (	nce co	ompan djustii ng remen	//bro	ker		Othe Com Unde Seni	r plianc erwriti or mai	e ng					Fina	ance	sory	/Con	troll	er
ck address to be used for pote ease tick one box per categore of organisation  Bank/Building Society  Lloyd's  ea of work  Administration/Processing  HR/Training  b category  Board member (CEO, Director)  Technician/Co-ordinator  ea(s) of specialism	ostal coloro	oss ad rokin isk m usine	/Inter djuste g anage ess ow	media r/Loss	ry s asse	essor		Co Rei Cla Sa Mir (Br.	nsulta insura aims/l les/M ddle r anch, (	oss a arketi nanag	ompan djustii ng remen	//bro	oker		Othe Com Undo Seni (Gene	r plianc erwriti or mai	e ng nageme ad of)					Fina Oth Sup	ance	sory,	/Con	troll	er
ck address to be used for poease tick one box per categore of organisation  Bank/Building Society  Lloyd's  a of work  Administration/Processing  HR/Training  b category  Board member (CEO, Director)  Technician/Co-ordinator  aa(s) of specialism  mmercial)	B B B T T	roker oss ad rokin isk m usine	/Inter djuste g anage ess ow	media r/Loss	ry s asse	essor		Colar Rei	nsulta insura aims/I les/M ddle r ranch, (	oss a arketi	ompan djustii ng remen	//bro	oker		Othe Com Undo Seni (Gene	r plianc erwriti or mai He	e ng nageme ad of)					Fina Oth Sup	ance ner oervis	sory	/Con	troll	er
ck address to be used for potease tick one box per categore of organisation  Bank/Building Society  Lloyd's  ea of work  Administration/Processing  HR/Training  b category  Board member (CEO, Director)  Technician/Co-ordinator  ea(s) of specialism ormarcial)  Accident and health	B B B T T	roker ross ac rokin isk m usine usine viatio	/Inter djuste g anage ess ow	media r/Loss	ry s asse	essor		Collaboration Co	nsulta insura aims/l les/M ddle r anch, G her	oss a arketi	ompan djustii ng remen	//bro	oker		Othe Com Unde Seni (Gene Engi	r plianc erwriti or mai He	e e e e e e e e e e e e e e e e e e e					Fina Oth Sup	ance ner oervis bility	sory	/Con	troll	er
ck address to be used for potease tick one box per categore of organisation  Bank/Building Society  Lloyd's  ea of work  Administration/Processing  HR/Training  b category  Board member (CEO, Director)  Technician/Co-ordinator  ea(s) of specialism organization  manufacture and health  Marine  ersonal)	B B B T T	roker rokin isk m usine raine viatio	/Inter djuste g anage ess ow	media r/Loss	ry s asse	essor		Collaboration Co	insulta insura aims/l les/M ddle r ranch, G her	oss a arketi	ompan djustii ng remen	//bro	oker		Othe Com Unde Seni (Gene Engi	plianc erwriti or mai rral, He	e e e e e e e e e e e e e e e e e e e					Fina Oth Sur	ance ner oervis bility	sory	/Con	troll	er

Insurance quali	ificatio	ons a	ıpplic	cati	on f	orm	1 –	IC10	05	(05	j/1	6)																							
Enter your name				$\perp$	$\perp$																										I	I	L		
Section B — If you are a memb price as those cha	er of an	insti	tute a	affilia	ated	or a	SS0	ciate	d w	ith	he	CII (	see	pag	e 21	<b>1</b> ) y	ou a	re a																	
Current membersl	hip no				$\pm$	_						1	<u>+</u>	<u> </u>					<u> </u>	<u> </u>	+					<u> </u>	<u> </u>	<u>+</u>	+	$\pm$	$\pm$	$\pm$		<u> </u>	
Important notes: 1. These discounts are	e only av	ailable	e to cu	rrent	asso	ciated	d or a	affiliat	ed m	neml	oers	and	false	e app	licati	ons	may	resu	ılt in	excl	usio	n fro	n fu	ture	CII e	xams	S.								
2. You must provide the	hese deta	ails wi	th each	ı app	licati	on. Fa	ailur	e to d	0 SO,	, will	res	ult in	you	bein	g cha	arge	ed no	n-me	embe	er ra	tes.														
Section C — Please ONLY com Membership is incl I wish to apply for	plete th	iis se i <b>th Fl</b> '	ction <b>T enro</b>	if yo	ou ar • <b>nts</b> –	e ap	e c		ete																										
Your CII members								-					on h	isto	ry w	vith	_													•4-					
Ordinary – I d  CII (Award) –										icat	ion	•				L	i	nclu	ding	g on	e of	uni	ts (I	10)	Ins	uran	ce b	roki	ng f	iicate unda nsura	men	tals,	(P8:		31)
Cert CII – I ho								uncc	•							Г	_					٠,			•					ate in			•		
Cert CII (Clain of: (IF4) Insur (820) Advance	ance cl	aims	handl	ling	proc	ess,	(P8	35) C	laim	ıs p	rac						_ (	)1 Ju	ıly 2	2010	0) aı	nd I	als	o wi	sh	to jo	in tl	ne L	ond	nce ( on M quiva	larke	et Fa	•		
Cert CII (Custo			-							urar	ice,															iplo ) Ad				ance, ms.	, incl	ludir	ıg or	ne of	:
Cert CII (Heal including the o protection uni	compul	sory u	ınit IF	1 an	d tw	o of t	the	spec	ified	l he	alth	and	ĺ																						
I wish to join the f	followin	ıg loc	al ins	titut	te – I	UK o	nly	(See	paş	ge 2	1)																								
In applying to bec of membership. I membership can b	also ag be foun	ree to d onl	be b ine at	oun ww	d by w.ci	the i.co.	cor uk/	stitu ' <b>men</b>	itior i <b>be</b> r	n an	d B	yé-la	aws		•				-	•		-						-	_				•		
Please tick the rel							•			4					. (					1	<b>.</b>		. <b>.</b>	ı			Lı		٦٧.	_ г	¬.,	_			
<ul> <li>Been made bank</li> <li>Been convicted to Please note, if the</li> </ul>	for (or h	nave <u>y</u>	you b	een	chai	rged	but	t not	yet	trie	d w	ith)	any	offe	ence	ot	her t	har	n a r	non	etar	y fi	ked	per	alt				Ye ring N	offe	N nce.				
- Been subject to or regulatory au	any dis	ciplir		anct		or (													•							her <sub>l</sub>			_		l/or	men	ıber	ship	body
If you have answe	red 'ye	s' to	any of	f the	_ ese q	juest	tion	ıs, pl	ease	e als	50 p	rovi	ide	any	rele	van	ıt de	tail	s on	ı a s	ера	rate	sh	eet	of p	ape	r.								
Please note that, a have to answer 'ye						u are	e re	quire	ed to	o le	us	kno	w i	fanc	l wh	en,	, at a	ny	poir	nt in	the	fut	ure	, yo	ur c	ircu	mst	ance	es ar	e su	ch th	ıat y	ou v	voul	d
Faculties																																			
Please choose bel will best support y You can <b>join one f</b> a (select one)	your pe	rsona	al care	eer o	deve	lopn	nen	t nee	ds.	Мо	re i	nfor	mat	ion	can	be 1	four	ıd a	t wv	vw.	cii.c	o.ul	c/fa	cul	ties					ld se	lect	the	facu	lty t	nat
Insurance Bro	oking Fa	culty	r		c	laim	s Fa	acult	y			L	ond	lon I	Mark	ket	Facı	ılty				Und	lerv	vriti	ng	Facu	lty			Li	fe &	Pen	sion	s Fa	culty
Learning & De	evelopn	nent l	Facult	ty																															

_																			
Enter your name																			
Cootion C	0	11 -	 l	- 40	h:	 	 <b>م</b> ما												

### Section C – CII membership continued

#### Membership fees

1. An admission fee of £37 is payable by **ALL** applicants except those buying a blended learning package or FIT enrolment at the point of joining. 2(a). Please then select the appropriate member fee.

CII membership level	UK subscription (Monthly fee)	UK subscription (Annual fee)	Non-UK subscription (Annual fee)	Low GDP <sup>†</sup> subscription (Annual fee)
Ordinary member	£6.12	£73	£53	£37
Cert CII*	£9.87	£118	£80	£48
Dip CII **	£13.12	£157	£95	£60
ACII	£13.99	£167	£97	£70

- \* Same fee applies to Cert CII (Claims)/ (Customer Service)/(Health and Protection)/(Insurance Broking)/ (London Market)
- \* Same fee applies to Dip CII (Claims)
- † A discounted membership fee is available for individuals resident in low GDP countries. See **page 18** for details.

Important note: An additional £3 subscription fee is payable for membership of the Insurance Institute of London.

(to include the £37 admission fee)

Sub total f	
-------------	--

2(b). Choose the method of payment. This can either be:

- by monthly Direct Debit. If you choose this option do not complete the sub total box, but fill out the Direct Debit form at the back of this application form. The admission fee will be spread across your 12 monthly payments
- ii) by cheque or debit/credit card. If you choose this option please enter the correct amount in the sub total box, including the admission fee.

## Section D – Study options and revision aids

For details on unit enrolment periods please refer to the Exam assessed units information, which can be found within the Study options guidance on page 13.



To order your study text as an ebook put a tick in the box under the 'e' icon. If left unticked, you will receive a printed book. Please check www.cii.co.uk/ebooks for details and availability before ordering.

I wish to order the following learning materials:

Study packages (exam entry included)		Member	Non-	U	Init code	s and eboo	ok requi	rement		Total
	use		member	code	e	code	e	code	е	
Certificate in Insurance blended		£278 (membership	Member							
learning programme (units IF1–IF8) (See <b>pg 12</b> )	LP	payable separately)	only							£
Award in London Market Insurance										
• LM1+ LM2		£302	£312		+					£
• LM1 only	UD	£148	£193							£
• LM2 only		£217	£282							£
Study options	CII	Member	Non-	u	lnit code	s and eboo	ık reaui	rement		Total

Non-EU candidates:
where applicable, an
excl.VAT price is listed
on page 12. When
ordering outside the EU,
include the excl.VAT
price below.

Sub total £

• LM1 only	UD	£148	£193					-		£	
• LM2 only		£217	£282							£	Sul
Study options	CII	Member	Non-	Uı	nit cod	les and eboo	ok requ	uirement		Total	
	use		member	code	е	code	е	code	е		
Continuous assessment (See <b>pg 12</b> for information on units available)	CA	£257	£292							£	•
Coursework assessment • 530, 820, 930, 945, 960, 990, 992	UD	£436	£517							£	-
• 993	1	£1,093	£1,350							£	-
Dissertation assessment 991,994		£1,093	£1,350							£	-
Mixed assessment							_				-
<ul> <li>M05, M21, M80, M81, M85, M92, M93, M94, M96, M97</li> </ul>		£402	£484							£	
Study text with updates											-
<ul> <li>Diploma/Advanced Diploma units (except M05, M80, M81, M85, M92, 991, 992 and 993)</li> </ul>		£140	£162				Т			£	
• IF1–IF9, I10, I11	-	£121	£149							£	-
FIT (membership included in non-member price)		£45	£79							£	
Study text renewal	UD										-
<ul> <li>Diploma/Advanced Diploma units (except 991, 992 and 993)</li> </ul>		£58	£75							£	
Certificate units	1						1				-
(except LM1 and LM2)		£54	£72							£	_
• FIT		£42	£49							£	_
• LM1	J	£33	£41							£	_
• LM2		£58	£70							£	_
Upgrade to continuous assessment (See							7		_		
<b>pg 12</b> for information on units available)		£117	£130							£	Sub

······································			
	Sub total	£	
	P	lease turn	over

Insurance qualifications application form	- ICI005	(05/16)									
Enter your name											
Section D – Study options and	l revisio	n aid	s conti	nued							
Revision aids	CII use	Member	Non member			Unit cod	е			Total	
Exam guides	Avai	lable to b	uy online a	at www.ci	i <b>i.co.ul</b> ou hav	k/ <b>qualifi</b> e a live s	<b>catio</b> tudv	<b>ns</b> or	r to do	ownload for fre	
Key fact booklets – Printed format (See <b>pg 14</b> )	KF	£26	£30	T		1 1	Ť	<u>.</u>		£	Key fact booklets are now available
Key fact booklets – ebook format (See <b>pg 14</b> )	KF	£26	£30				$\top$			£	in ebook format.
Question packs (See <b>pg 14</b> )	QP	£26	£30				$\top$	i		£	Visit www.cii.co.uk/ebook
Learn (See pg 14)	EL	£59	£66							£	ioi more imormation.
Revision workshops (See <b>pg 15</b> ) • (LM2)		£390	£460							£	_
• P05/M05, P97	ws	£425	£515				Т			f	<u> </u>
• 590		£445	£535		ļļ					£	·····-
• 390	Date	1445	1 2333	Venue						£	
Revision days (See <b>pg 15</b> ) • FIT, IF1–IF4, IF7, IF9, LM1		£225	£265			1 1	T			f	
• M05, M92, P05/M05, P21, P66, P67, P80, P81, P85, P86, P90, P91, P93, P94, P96, P97, P98	R	£260	£300							£	
- F20 F00 04F		£285	£340		L					£	<u>.</u>
• 530, 590, 945	Date	1207	1 1340	Venue						£	
Evening classes (See pg 15)	EC		<del>_ '</del>	Venue			_				—
• Six week course P05/M05, P97		£400	£480		ш					f	Subtotal ±
Please note: These postage rates are flat fees applicable Separate fees apply to corporate bulk orders – please cont			candidates (d	orders may	contain	more that	n one	item).			
Section E – Exam entry											
I wish to enter the following exams in April/Oct	ober 2016 (	delete se	ssion whi	ch is not	applic	able) at	the c	entr	e in:		
First choice					Cent	e code					
Second choice					Centi	e code					
Second choice	1				Centi	c code					
Unit codes Member	Non-me	mber	No of unit	s En	try fee						
FIT and Certificate:	•										
Only complete this section if you are planning to sit FIT or			of the UK. To	sit an exar	n in the	UK,					
you must enter online at www.cii.co.uk/online or by callin	-										
If you have bought the blended learning programme or an include the exam fee	Award in Londi	on iviarket ir	isurance stud	зу раскаде	do not						
£74 for FIT,	£74 for	FIT.		£							
£80 for LM1 resit or £104 for all other units		M1 resit for all									
Diploma	•										
	£16	8		f							
Advanced Diploma											
f130	£17	8		£							Sub total £
								Add	itiona	al late entry fe	ee (See pg 18)

Insurance qualifications application form – ICl005 (05/16)
Enter your name
Section F – Declarations
I declare that all information provided by me on this form is true and correct to the best of my knowledge.
Data protection and privacy  The CII will ensure that your personal data is processed in line with Data Protection legislation and the CII Data Protection and Privacy Statement (available of the CII's website). To process this application, I am deemed to have consented to the CII processing my data.
Sharing information with your employer  The CII will, upon request, provide your employer with details of your assessment record and accreditation, including all attempts and future entries, along wiyour CII permanent identity number, unless you tick the following box.
Privacy and electronic communications regulations  The CII may from time to time wish to draw your attention to other CII products and services electronically which are likely to be of interest to you. The CII will assume you consent to us using your data in this way, unless you tick the following box.
Sharing your data with local institutes  The CII will share your data with your local institute (UK, Channel Islands and Isle of Man based members only) so they may communicate to you, electronical any local events, products and services that complement those offered by the CII. The CII will assume that you consent to us using your data in this way, unless you tick the following box.
To opt out of postal marketing communications from the CII and your local institute please send a request to Customer Service at customer.serv@cii.co.uk
Application for study materials I undertake to use them for my own purposes and not to sell, copy, lend or give them to anyone else.
Terms, conditions and cancellation I have read and agree to the terms and conditions contained in this brochure, including my right of cancellation.
Signed Date
If ordering learning materials, please ensure you have read the important information regarding delivery on page 21.

Study options and revision aids are provided by the Education and Training Trust of the Chartered Insurance Institute (a company limited by guarantee) Registered office: 20 Aldermanbury, London EC2V 7HY. Registered Charity no. 1021017

See overleaf for total payable and method of payment.

																				Ins	sura	inci	e qı	ıalií	fica	tion	s f	orm	-1	CIO	J5 (	( <b>05</b> /1
Enter your name					$\overline{\perp}$																		I			$\overline{\perp}$		$\equiv$				
Section G –	Tota	l p	aya	able	e a	ınd	me	tho	d o	of p	ay	me	ent																			
Insert the total valu	ue of al	l ite	ms o	order	ed i	n Sec	tions	C to E	Ξ.						nt rat	es.										Tota	ıl pa	ayab	le -	£		
Prices are subjective fee – see Section		ige v	vithou	ıt notic	e. P	lease (	ensure	that wh	nere a	applio	cable	you	have	incl	luded	the ap	prop	riate <sub>l</sub>	oosta	ge												
If you would like to on the first page of				ent re Emai			lease Post	tick o	ne o	f the	foll	owi	ng d	eliv	ery (	optio	ns (i	f sel	ectir	ıg e	mail	be	sure	to p	prov	ide y	/ou	r ema	ail a	ddre	:SS	
Tick method of pay	ment ar	nd, i	f app	plicat	ole,	comp	olete	the ca	rd d	etail	s.																					
Cash/cheque p	•									••															μe).							
<b>Note:</b> All remittances m Payment from countries			•					- 1				-		- 1				- 1						ost.								
(Visa, Mastercard, Maes								o uran,	paya	iDIC II	1 0101	illig	to trit	J UII	iuiaw	11 011 6	IOI	Jain,	OI DY	GIG	JII/ UC	טונ ט	aiu									
Credit/debit ca	rd: Plea	se o	debit	t my/	our	acco	unt w	ith the	e tot	tal co	ost o	fthe	e go	ods	and	serv	ices	orde	ered	on	this f	form	۱.									
Type of card (please		VIS	SA		MA	STER	CARD			DELT	A		N	MAES	TRO		S	OLO	L		AMI	X										
Valid from	1*			<u>L</u>			Ex	piry d	ate*						ls	sue r	numl	ber*	(Sol	o/N	laes	tro (	only)	)								
Card numl	ber*																															
*Please complete acco	ording to	the	infor	matio	n on	your	credit	/debit	card																							
Cardholder's name	and ad	ldre	ss if	diffe	rent	t fron	n tho	se at t	he b	egir	ning	g of	this	ap	plica	tion																
					ᆜ								L		$\perp$							$\perp$	_	$\perp$	$\perp$	$\perp$	$\perp$					
				$\perp$	$\perp$																			$\perp$		$\perp$	$\perp$					
														1									_									
Cardholder's signature		Date																														
Please fax the comp South Woodford, Lo																												42–4	48 H	ligh	Road	d,
<b>If you have a UK</b> Please call CII Custo complete and sign t	omer Se	ervio	ce on	า +44	(0)2	20 89	89 84	464 to	set	up a	mor	nthl	y Diı	rect	Deb	it ov	<b>via</b> er th	<b>mor</b> e ph	<b>ithly</b> one	<b>/ D</b> i	i <b>rect</b> omp	t <b>De</b> olete	bit the	<b>at n</b> Dire	<b>10 e</b> . ect [	<b>xtra</b> Debi	t m	a <b>rge</b> anda	e. ite b	elov	٧,	
Instructions to y 1. Name and full	-					_		-							(Plea	se con	ıplete	all fie	lds)							(			<b>)</b> E	)IR )e	EC b i	T i t
To: The Manager (Bank/Building Society)										1			•	e this							•											
Address										Post only to: CII, Customer Service, 42–48 High Road, South Woodford, London E18 2JP																						
												┤┌	$\overline{}$			lentif		$\neg$	0.													
Postcode  2. Name(s) of account holder(s)									9 9 6 6 4 5																							
2. IVallie(S) 01 aCC	<u>.ount fl</u>	oid	<u>=1(S</u>	<u>)                                    </u>					1	1	1						1	-		-					<u> </u>		<u> </u>	7				

Banks and Building Societies may decline to accept instructions to pay Direct Debits from some types of accounts.

#### The Direct Debit Guarantee

Signature

3. Bank or Building Society account number

I wish to pay my subscription by **monthly** Direct Debit payments

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit the Chartered Insurance Institute will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the Chartered Insurance Institute to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

5. Reference number (CII PIN)

I wish to pay my subscription by annual Direct Debit payment

Date

- If an error is made in the payment of your Direct Debit, by the Chartered Insurance Institute or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when the Chartered Insurance Institute asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

4. Branch sort code

As a Chartered Insurance Broker and Chartered Insurer, we pride ourselves on the development and technical ability of our people to support our business.

We have a structured approach to learning, supporting career development and ensuring that our technical role holders have appropriate CII qualifications.

We pride ourselves on the fact that all of our people have an active professional development plan. By giving Towergate employees access to the Cll's market leading qualification route, we can be assured that they are expertly guided in the provision of Towergate's excellent customer service.

Fiona Claybrook
HR Director
Towergate Insurance



You can view and enlarge a copy of this brochure online at

#### www.cii.co.uk/gi-brochure

Alternatively contact Customer Service if you are having any difficulty reading this brochure.

The Chartered Insurance Institute 42–48 High Road, South Woodford, London E18 2JP

tel: +44 (0)20 8989 8464 fax: +44 (0)20 8530 3052

customer.serv@cii.co.uk

www.cii.co.uk

in Chartered Insurance Institute 

✓ @CIIGroup

© The Chartered Insurance Institute 2015
CHARTERED INSURER, CHARTERED INSURANCE
BROKER, CHARTERED INSURANCE PRACTITIONER,
FCII, ACII, Dip CII and Cert CII are registered
collective marks and THE CHARTERED INSURANCE
INSTITUTE, CII and the CII logo are registered
trademarks of The Chartered Insurance Institute.

