

October 2015 Examination – 820 Advanced claims

Question	Syllabus learning outcome(s) being examined
1	1 – Understand the management of the claims function 2 – Understand and apply claims service principles and practices 3 – Understand the application of technical claims principles
2	3 – Understand the application of technical claims principles 4 – Understand the financial aspects of the claims function
3	2 – Understand and apply claims service principles and practices 3 – Understand the application of technical claims principles
4	3 – Understand the application of technical claims principles 4 – Understand the financial aspects of the claims function

This list is not exhaustive; marks will be awarded for relevant information and other learning outcomes.