

**April 2015 Examination – P85 Claims practice**

Question	Syllabus learning outcome(s) being examined
1	1 - Understand key aspects of claims handling. 2 - Understand key aspects of handling personal lines claims, including motor.
2	1 - Understand key aspects of claims handling. 2 - Understand key aspects of handling personal lines claims, including motor.
3	1 - Understand key aspects of claims handling.
4	4 - Understand key aspects of handling third party liability claims.
5	1 - Understand key aspects of claims handling.
6	1 - Understand key aspects of claims handling. 4 - Understand key aspects of handling third party liability claims.
7	1 - Understand key aspects of claims handling. 2 - Understand key aspects of handling personal lines claims, including motor. 3 - Understand key aspects of handling property claims, including business interruption. 4 - Understand key aspects of handling third party liability claims.
8	1 - Understand key aspects of claims handling. 3 - Understand key aspects of handling property claims, including business interruption. 4 - Understand key aspects of handling third party liability claims.
9	1 - Understand key aspects of claims handling. 4 - Understand key aspects of handling third party liability claims.
10	1 - Understand key aspects of claims handling. 4 - Understand key aspects of handling third party liability claims.
11	4 - Understand key aspects of handling third party liability claims.
12	1 - Understand key aspects of claims handling. 3 - Understand key aspects of handling property claims, including business interruption.
13	2 - Understand key aspects of handling personal lines claims, including motor.
14	1 - Understand key aspects of claims handling. 2 - Understand key aspects of handling personal lines claims, including motor.
15	1 - Understand key aspects of claims handling.