

October 2014 Examination – P85 Claims practice

Question	Syllabus learning outcome(s) being examined
1	1 – Understand key aspects of claims handling 3 – Understand key aspects of handling property claims, including business interruption 4 – Understand key aspects of handling third party liability claims
2	4 – Understand key aspects of handling third party liability claims
3	1 – Understand key aspects of claims handling 4 – Understand key aspects of handling third party liability claims
4	1 – Understand key aspects of claims handling
5	1 – Understand key aspects of claims handling 4 – Understand key aspects of handling third party liability claims
6	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor
7	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor
8	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor
9	1 – Understand key aspects of claims handling
10	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor 3 – Understand key aspects of handling property claims, including business interruption
11	1 – Understand key aspects of claims handling 2 – Understand key aspects of handling personal lines claims, including motor
12	1 – Understand key aspects of claims handling 4 – Understand key aspects of handling third party liability claims
13	3 – Understand key aspects of handling property claims, including business interruption
14	1 – Understand key aspects of claims handling 3 – Understand key aspects of handling property claims, including business interruption
15	1 – Understand key aspects of claims handling