| October 2013 Examination – P85 Claims practice | |
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| Question | Syllabus learning outcome(s) being examined |
| 1 | 4 - Understand how to investigate and determine indemnity or liability |
| 2 | 4 - Understand how to investigate and determine indemnity or liability |
| 3 | 1 - Know key aspects of the regulatory environment of insurance claims |
| 4 | 5 - Understand the effective negotiation and settlement of claims |
| 5 | 4 - Understand how to investigate and determine indemnity or liability |
| 6 | 4 - Understand how to investigate and determine indemnity or liability |
| 7 | 3 - Understand the importance and uses of claims information |
| 8 | 2 - Understand how to determine the existence of cover |
| 9 | 2 - Understand how to determine the existence of cover |
| 10 | 4 - Understand how to investigate and determine indemnity or liability |
| 11 | 5 - Understand the effective negotiation and settlement of claims |
| 12 | 2 - Understand how to determine the existence of cover |
| 13 | 5 - Understand the effective negotiation and settlement of claims |
| | 4 - Understand how to investigate and determine indemnity or liability |
| 14 | 4 - Understand how to investigate and determine indemnity or liability |
| 15 | 3 - Understand the importance and uses of claims information |