Accredited Professional Development Centre Standards

Standard	Description	Evidence / measure
Quality	 Up-to-date teaching materials Adequate learning support facilities Suitable teaching premises 	 Sample course material Provision of computers, libraries, private study rooms Appropriately sized teaching/lecture rooms
Professional	 Advocate of professionalism Financial integrity Professional & ethical approach 	 Health/safety policies Student support service Course rules and regulations College complaints procedure Recent financial statement Moderation processes
Credibility	 Appropriately qualified teachers Competent teachers Teachers maintain competence Monitoring of teacher performance Professional development for staff 	 Teaching/industry qualifications Professional body membership Quality assurance policy and procedures Teacher performance assessment, development and review Employer links
Course delivery	 Appropriate technical level Appropriate use of language and style for audience Learning Objectives identified and clearly communicated Detailed knowledge of course content 	 Sample course material & course description Ability to explain insurance/financial services terminology / relevant facts Sample course/lesson plans Results of teacher observation/performance and development review
Effectiveness	 Structured and focused teaching Course evaluation Robust record keeping Course management 	 Sample course/lesson plans Record keeping processes Students attendance sheets Student feedback forms Details of course administration personnel & their responsibilities Course rules & regulations Examination success rates Training observation